

About Mecca range



The Mecca Range represents the ultimate in sophistication, seamlessly blending the essence of classic design with modern simplicity. Characterized by its sleek lines and clean aesthetic, these products embody refined elegance, effortlessly elevating any bathroom space.

To cater to a wide range of tastes and preferences, the Mecca Range offers a selection of exquisite, high-quality finishes. You can choose from seven of the most popular and trendsetting options available today: chrome, matte black, brushed nickel, brushed gold, gun metal, brushed bronze, and matte white. Each finish possesses its own unique allure, empowering you to craft a personalized sanctuary that mirrors your style and vision.







Gun Metal



Brushed Nickel



Chrome



Brushed Gold



Brushed Bronze

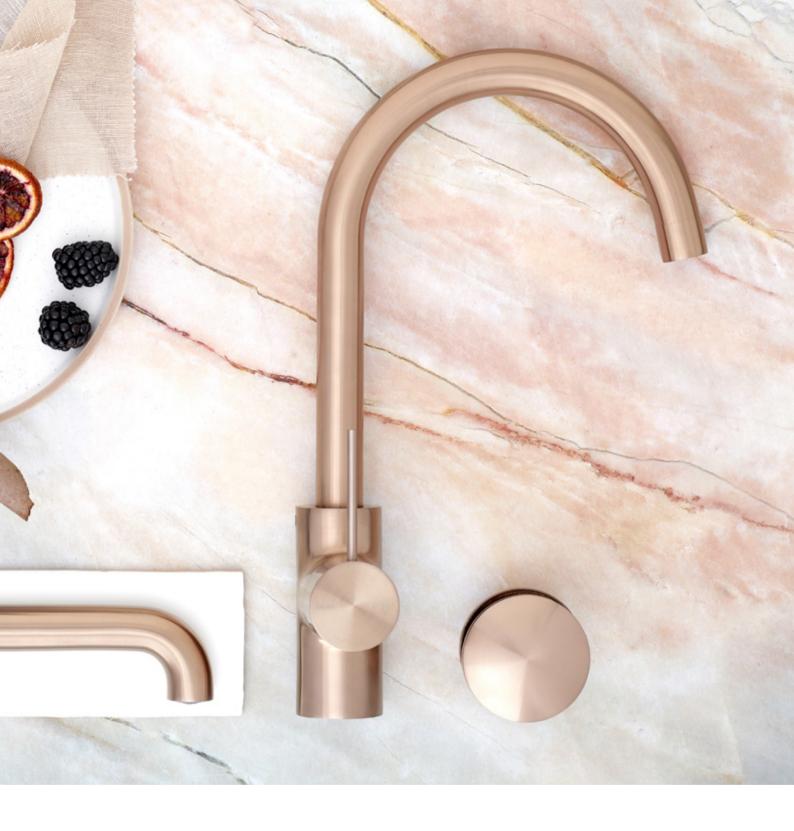


Matte White



MIXER TAP

We believe that a beautiful bathroom is essential to a happy and healthy life.



NR221901CH

Mecca Basin Mixer Chrome Wels Rating: 5 Star, 5L/Min Wels REG No. T43208 Colours Available:





















Matte Black

NR221901MB

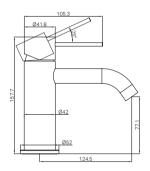
Brushed Nickel NR221901BN

Brushed Gold NR221901BG

Gun Metal NR221901GM

Brushed Bronze NR221901BZ

Matte White NR221901MW



NR221901aCH

Mecca Tall Basin Mixer Chrome Wels Rating: 5 Star, 5L/Min Wels REG No. T43213 Colours Available:









Matte Black



Brushed Nickel NR221901aBN



Brushed Gold NR221901aBG



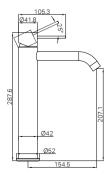
Gun Metal NR221901aGM







Matte White NR221901aMW



NR221901eCH

Mecca Mid Tall Basin Mixer Chrome Wels Rating: 5 Star, 5L/Min Wels REG No. T43212 Colours Available:

















Matte Black NR221901eMB

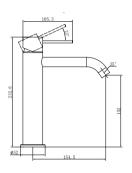
Brushed Nickel NR221901eBN

Brushed Gold

Gun Metal NR221901eGM

Brushed Bronze

Matte White NR221901eMW



NR221903c120CH/NR221903c160CH/NR221903c185CH /NR221903c230CH/NR221903c260CH

Mecca Basin/Bath Spout Only 120/160/185/230/260mm Chrome Wels Rating: 5 Star, 5L/Min Wels REG No. T41790/ T41791/ T41792/ T41793/ T41794 Colours Available:





















Matte Black
NR221903c120ME
NR221903c160ME
NR221903c185MB
NR221903c230ME
NR221903c260MB

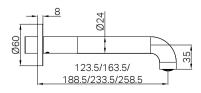


NR221903c160GM NR221903c185GM NR221903c230GM NR221903c260GM **Brushed Nickel** NR221903c120BN NR221903c160BN NR221903c185BN NR221903c230BN

NR221903c260BN

Brushed Gold NR221903c120BG NR221903c160BG NR221903c185BG NR221903c230BG NR221903c260BG **Brushed Bronze** NR221903c120BZ NR221903c160BZ NR221903c185BZ NR221903c230BZ NR221903c260BZ

Matte White NR221903c120MW NR221903c160MW NR221903c185MW NR221903c230MW NR221903c260MW



NR221907eCH

Mecca 3 Way Filtered Mixer Tap Chrome WELS Rating: 5 Star, 5L/Min WELS Registration No: T43707 Colours Available:























Matte Black

NR221907eMB

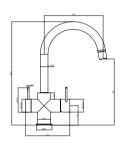
Brushed Nickel NR221907eBN

Brushed Gold NR221907eBG

Gun Metal NR221907eGM

Brushed Bronze





NR221907CH

Mecca Kitchen Mixer Chrome Wels Rating: 6 Star, 4.5L/Min Wels REG No. T34964 Colours Available:































Matte Black

NR221907MB

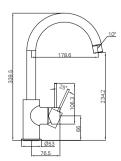
Gun Metal NR221907GM

Brushed Nickel NR221907BN

Brushed Gold NR221907BG

Brushed Bronze NR221907BZ

Matte White NR221907MW



NR221908CH

Mecca Pull Out Sink Mixer With Vegie Spray Function Chrome Wels Rating: 6 Star, 4.5L/Min Wels REG No. T41348 Colours Available:



























Matte Black

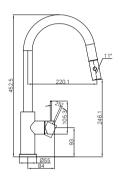
Gun Metal NR221908GM

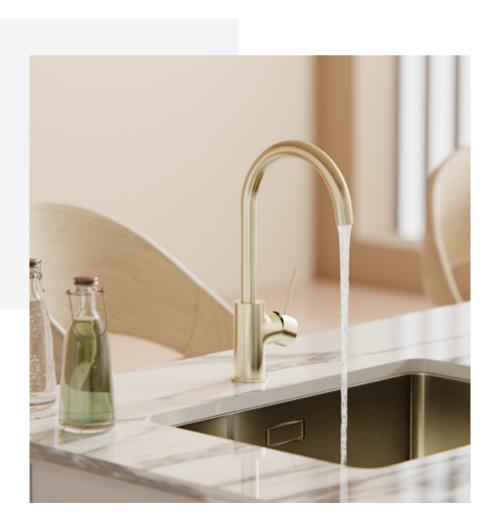
Brushed Nickel

Brushed Gold

Brushed Bronze

Matte White NR221908MW





Nero Tapware

Mecca Kitchen Mixer



Nero Tapware

Mecca Hob Basin Mixer Square Swivel Spout

NR221901bCH

Mecca Hob Basin Mixer Round Swivel Spout Chrome Wels Rating: 6 Star, 4.5L/Min Wels REG No. T35401 Colours Available:

























Matte Black NR221901bMB

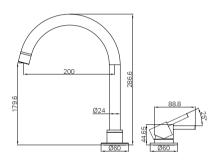
Gun Metal NR221901bGM

Brushed Nickel NR221901bBN

Brushed Gold NR221901bBG

Brushed Bronze

Matte White NR221901bMW



NR221901cCH

Mecca Hob Basin Mixer Square Swivel Spout Chrome Wels Rating: 6 Star, 4.5L/Min Wels REG No. T43218 Colours Available:





























Matte Black

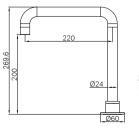
Gun Metal NR221901cGM

Brushed Nickel NR221901cBN

Brushed Gold NR221901cBG

Brushed Bronze NR221901cBZ

Matte White NR221901cMW





NRUB001P

Premium 35mm Universal Wall Basin/Bath Mixer Body Only



Trim Kit

NR221910a120tCH/NR221910a160tCH/NR221910a185tCH /NR221910a230tCH/NR221910a260tCH

Mecca Wall Basin/Bath Mixer 120/160/185/230/260mm Trim Kits Only Chrome Wels Rating: 5 Star, 6L/Min Wels REG No. T41847/ T41614/ T41615/ T41616/ T41848 Colours Available:





























Matte Black NR221910a120tMB NR221910a160tMB NR221910a185tMB NR221910a230tMB NR221910a260tMB

Gun Metal NR221910a120tGM NR221910a160tGM NR221910a185tGM NR221910a230tGM NR221910a260tGM

Brushed Nickel NR221910a120tBN NR221910a160tBN NR221910a185tBN NR221910a230tBN NR221910a260tBN

Brushed Gold NR221910a120tBG NR221910a160tBG NR221910a185tBG NR221910a230tBG NR221910a260tBG

Brushed Bronze NR221910a120tBZ NR221910a160tBZ NR221910a185tBZ NR221910a230tBZ NR221910a260tBZ

Matte White NR221910a120tMW NR221910a160tMW NR221910a185tMW NR221910a230tMW NR221910a260tMW

Whole Set

NR221910a120CH/NR221910a160CH/NR221910a185CH /NR221910a230CH/NR221910a260CH

Mecca Wall Basin/Bath Mixer 120/160/185/230/260mm Chrome Wels Rating: 5 Star, 6L/Min Wels REG No. T41847/ T41614/ T41615/ T41616/ T41848 Colours Available:



















Matte Black NR221910a120MB NR221910a160MB NR221910a185MB NR221910a230MB NR221910a260MB

Gun Metal NR221910a120GM NR221910a160GM NR221910a185GM NR221910a230GM NR221910a260GM

Brushed Nickel NR221910a120BN NR221910a160BN NR221910a185BN NR221910a230BN NR221910a260BN

Brushed Gold NR221910a120BG NR221910a160BG NR221910a185BG NR221910a230BG NR221910a260BG

Brushed Bronze NR221910a120BZ NR221910a160BZ NR221910a185BZ NR221910a230BZ NR221910a260BZ

Matte White NR221910a120MW NR221910a160MW NR221910a185MW NR221910a230MW NR221910a260MW





NRUB001aP

Premium 35mm Universal Wall Basin/Bath Mixer Handle Up Body Only



Trim Kit

NR221910b120tCH/NR221910b160tCH/NR221910b185tCH /NR221910b230tCH/NR221910b260tCH

Mecca Wall Basin/Bath Mixer Handle Up 120/160/185/230/260mm Trim Kits Only Chrome Wels Rating: 5 Star, 6L/Min Wels REG No. T41849/ T41617/ T41618/ T41619/ T41850 Colours Available:



























Matte Black NR221910b120tMB NR221910b160tMB NR221910b185tMB NR221910b230tMB NR221910b260tMB

Gun Metal NR221910b120tGM NR221910b160tGM NR221910b185tGM NR221910b230tGM NR221910b260tGM

Brushed Nickel NR221910b120tBN NR221910b160tBN NR221910b185tBN NR221910b230tBN NR221910b260tBN

Brushed Gold NR221910b120tBG NR221910b160tBG NR221910b185tBG NR221910b230tBG NR221910b260tBG

Brushed Bronze NR221910b120tBZ NR221910b160tBZ NR221910b185tBZ NR221910b230tBZ NR221910b260tBZ

Matte White NR221910b120tMW NR221910b160tMW NR221910b185tMW NR221910b230tMW NR221910b260tMW

Whole Set

NR221910b120CH/NR221910b160CH/NR221910b185CH /NR221910b230CH/NR221910b260CH

Mecca Wall Basin/Bath Mixer Handle Up 120/160/185/230/260mm Chrome Wels Rating: 5 Star, 6L/Min Wels REG No. T41849/ T41617/ T41618/ T41619/ T41850 Colours Available:

























Matte Black NR221910b120MB NR221910b160MB NR221910b185MB NR221910b230MB NR221910b260MB

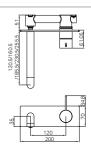
Gun Metal NR221910b120GM NR221910b160GM NR221910b185GM NR221910b230GM NR221910b260GM

Brushed Nickel NR221910b120BN NR221910b160BN NR221910b185BN NR221910b230BN NR221910b260BN

Brushed Gold NR221910b120RG NR221910b160BG NR221910b185BG NR221910b230BG NR221910b260BG

Brushed Bronze NR221910b120BZ NR221910b160B7 NR221910b185BZ NR221910b230BZ NR221910b260BZ

Matte White NR221910b120MW NR221910b160MW NR221910b185MW NR221910b230MW NR221910b260MW









Nero Tapware

Mecca Wall Basin/Bath Mixer Separate Back Plate

NRUB001P

Premium 35mm Universal Wall Basin/Bath Mixer Body Only



Trim Kit

NR221910c120tCH/NR221910c160tCH/NR221910c185tCH /NR221910c230tCH/NR221910c260tCH

Mecca Wall Basin/Bath Mixer Separate Back Plate 120/160/185/230/260mm Trim Kits Only Chrome Wels Rating: 5 Star, 6L/Min Wels REG No. T41851/T41620/T41621/T41622/T41852 Colours Available:



























Matte Black NR221910c120tMB NR221910c160tMB NR221910c185tMB NR221910c230tMB NR221910c260tMB





Brushed Gold NR221910c120tBG NR221910c160tBG NR221910c185tBG NR221910c230tBG NR221910c260tBG **Brushed Bronze** NR221910c120tBZ NR221910c160tBZ NR221910c185tBZ NR221910c230tBZ NR221910c260tBZ

Matte White NR221910c120tMW NR221910c160tMW NR221910c185tMW NR221910c230tMW NR221910c260tMW

Whole Set

NR221910c120CH/NR221910c160CH/NR221910c185CH /NR221910c230CH/NR221910c260CH

Mecca Wall Basin/Bath Mixer Separate Back Plate 120/160/185/230/260mm Chrome Wels Rating: 5 Star, 6L/Min Wels REG No. T41851/ T41620/ T41621/ T41622/ T41852 Colours Available:



























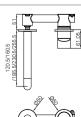
Matte Black NR221910c120MB NR221910c160MB NR221910c185MB NR221910c230MB NR221910c260MB

Gun Metal NR221910c120GM NR221910c160GM NR221910c185GM NR221910c230GM NR221910c260GM

Brushed Nickel NR221910c120BN NR221910c160RN NR221910c185BN NR221910c230BN NR221910c260BN

Brushed Gold NR221910c120BG NR221910c160BG NR221910c185BG NR221910c230BG NR221910c260BG **Brushed Bronze** NR221910c120R7 NR221910c160R7 NR221910c185BZ NR221910c230BZ NR221910c260BZ

Matte White NR221910c120MW NR221910c160MW NR221910c185MW NR221910c230MW NR221910c260MW





NRUB001aP

Premium 35mm Universal Wall Basin/Bath Mixer Handle Up Body Only



Trim Kit

NR221910d120tCH/NR221910d160tCH/NR221910d185tCH /NR221910d230tCH/NR221910d260tCH

Mecca Wall Basin/Bath Mixer Separate Back Plate Handle Up 120/160/185/230/260mm Trim Kits Only Chrome Wels Rating: 5 Star, 6L/Min Wels REG No. T41853/T41623/T41624/T41625/T41854 Colours Available:





























Matte Black NR221910d120tMB NR221910d160tMB NR221910d185tMB NR221910d230tMB NR221910d260tMB

Gun Metal NR221910d120tGM NR221910d160tGM NR221910d185tGM NR221910d230tGM NR221910d260tGM

Brushed Nickel NR221910d120tBN NR221910d160tBN NR221910d185tBN NR221910d230tBN NR221910d260tBN

Brushed Gold NR221910d120tBG NR221910d160tBG NR221910d185tBG NR221910d230tBG NR221910d260tBG

Brushed Bronze NR221910d120tBZ NR221910d160tBZ NR221910d185tBZ NR221910d230tBZ NR221910d260tBZ

Matte White NR221910d120tMW NR221910d160tMW NR221910d185tMW NR221910d230tMW NR221910d260tMW

Whole Set

NR221910d120CH/NR221910d160CH/NR221910d185CH /NR221910d230CH/ NR221910d260CH

Mecca Wall Basin/Bath Mixer Separate Back Plate Handle Up 120/160/185/230/260mm Chrome Wels Rating: 5 Star, 6L/Min Wels REG No. T41853/ T41623/ T41624/ T41625/ T41854 Colours Available:































Matte Black NR221910d120MB NR221910d160MB NR221910d185MB NR221910d230MB NR221910d260MB

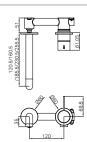
Gun Metal NR221910d120GM NR221910d160GM NR221910d185GM NR221910d230GM NR221910d260GM

Brushed Nickel NR221910d120BN NR221910d160BN NR221910d185BN NR221910d230BN NR221910d260BN

Brushed Gold NR221910d120BG NR221910d160BG NR221910d185BG NR221910d230BG NR221910d260BG

Brushed Bronze NR221910d120BZ NR221910d160BZ NR221910d185BZ NR221910d230BZ NR221910d260BZ

Matte White NR221910d120MW NR221910d160MW NR221910d185MW NR221910d230MW NR221910d260MW





Nero Tapware

Mecca Wall Basin/Bath Mixer Separate Back Plate Handle Up

NRUB001aP

Premium 35mm Universal Wall Basin/Bath Mixer Handle Up Body Only



Trim Kit

NR221910ptCH

Mecca Wall Basin/Bath Mixer Swivel Spout Handle Up Trim Kits Only Chrome Wels Rating: 6 Star, 4.5L/Min Wels REG No. T43211 Colours Available:































Matte Black NR221910ptMB

Gun Metal NR221910ptGM

Brushed Nickel NR221910ptBN

Brushed Gold NR221910ptBG

Brushed Bronze NR221910ptBZ

Matte White NR221910ptMW

Whole Set

NR221910pCH

Mecca Wall Basin/Bath Mixer Swivel Spout Handle Up Chrome Wels Rating: 6 Star, 4.5L/Min Wels REG No. T43211 Colours Available:































NR221910pMB

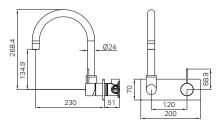
Gun Metal NR221910pGM

Brushed Nickel NR221910pBN

Brushed Gold NR221910pBG

Brushed Bronze NR221910pBZ

Matte White NR221910pMW



NRUB001P

Premium 35mm Universal Wall Basin/Bath Mixer Body Only



Trim Kit

NR221910qtCH

Mecca Wall Basin/Bath Mixer Swivel Spout Trim Kits Only Chrome Wels Rating: 6 Star, 4.5L/Min Wels REG No. T43210 Colours Available:





















Gun Metal NR221910qtGM



Brushed Nickel NR221910qtBN



Brushed Gold NR221910qtBG



Brushed Bronze NR221910qtBZ



Whole Set

NR221910qCH

Mecca Wall Basin/Bath Mixer Swivel Spout Chrome Wels Rating: 6 Star, 4.5L/Min Wels REG No. T43210 Colours Available:



















Matte Black NR221910qMB



Gun Metal NR221910qGM



Brushed Nickel NR221910qBN



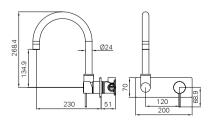
Brushed Gold NR221910qBG



Brushed Bronze NR221910qBZ



Matte White NR221910qMW









Matte White NR221910qtMW

NRUB001P

Premium 35mm Universal Wall Basin/Bath Mixer Body Only



Trim Kit

NR221910rtCH

Mecca Wall Basin/Bath Mixer Swivel Spout 225mm Trim Kits Only Chrome Wels Rating: 5 Star, 6L/Min Wels REG No. T41781 Colours Available:





























Matte Black NR221910rtMB Gun Metal NR221910rtGM

Brushed Nickel NR221910rtRN

Brushed Gold NR221910rtRG

Brushed Bronze NR221910rtR7

Matte White NR221910rtMW

Whole Set

NR221910rCH

Mecca Wall Basin/Bath Mixer Swivel Spout 225mm Chrome Wels Rating: 5 Star, 6L/Min Wels REG No. T41781 Colours Available:



























Matte Black

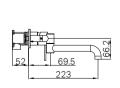
NR221910rMB

Gun Metal NR221910rGM **Brushed Nickel** NR221910rBN

Brushed Gold NR221910rBG

Brushed Bronze NR221910rBZ

Matte White NR221910rMW







NR221903gCH

Mecca Wall Mounted Swivel Basin/Bath Spout Only 225mm Chrome Colours Available:









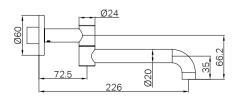








Matte Black NR221903gMB **Gun Metal** NR221903gGM Brushed Nickel NR221903gBN Brushed Gold NR221903gBG Brushed Bronze NR221903gBZ Matte White NR221903gMW



Mecca Shower Mixer



NRUB002P

Premium 35mm Universal Shower Mixer Body Only



Trim Kit

NR221911tCH

Mecca Shower Mixer 80mm Plate Trim Kits Only Chrome Colours Available:





























Matte Black NR221911tMB

Gun Metal NR221911tGM

Brushed Nickel NR221911tBN

Brushed Gold NR221911tBG

Brushed Bronze NR221911tBZ

Matte White NR221911tMW

Whole Set

NR221911CH

Mecca Shower Mixer 80mm Plate Chrome Colours Available:























Gun Metal NR221911GM



Brushed Nickel NR221911BN



Brushed Gold NR221911BG



Brushed Bronze NR221911BZ



Matte White NR221911MW





NRUB002aP

Premium 35mm Universal Shower Mixer Handle Up Body Only



Joe C

Trim Kit

NR221911btCH

Mecca Shower Mixer Handle Up 80mm Plate Trim Kits Only Chrome Colours Available:



























Matte Black NR221911btMB

Gun Metal NR221911btGM

Brushed Nickel NR221911htRN

Brushed Gold NR221911btBG

Brushed Bronze NR221911htR7

Matte White NR221911btMW

Whole Set

NR221911bCH

Mecca Shower Mixer Handle Up 80mm Plate Chrome Colours Available:



























Matte Black NR221911bMB

Gun Metal NR221911bGM

Brushed Nickel NR221911bBN

Brushed Gold NR221911bBG

Brushed Bronze NR221911bBZ

Matte White NR221911bMW





NRUB002P

Premium 35mm Universal Shower Mixer Body Only



Trim Kit

NR221911htCH

Mecca Shower Mixer 60mm Plate Trim Kits Only Chrome Colours Available:





























Matte Black NR221911htMB

Gun Metal NR221911htGM

Brushed Nickel NR221911htRN

Brushed Gold NR221911htBG

Brushed Bronze NR221911htR7

Matte White NR221911htMW

Whole Set

NR221911hCH

Mecca Shower Mixer 60mm Plate Chrome Colours Available:























Matte Black

NR221911hMB

Gun Metal NR221911hGM

Brushed Nickel NR221911hBN

Brushed Gold NR221911hBG

Brushed Bronze NR221911hBZ

Matte White NR221911hMW





NRUB002aP

Premium 35mm Universal Shower Mixer Handle Up Body Only



Trim Kit

NR221911jtCH

Mecca Shower Mixer 60mm Handle Up Plate Trim Kits Only Chrome Colours Available:





























Matte Black NR221911jtMB

Gun Metal NR221911jtGM

Brushed Nickel NR221911itBN

Brushed Gold NR221911jtBG

Brushed Bronze NR221911jtBZ

Matte White NR221911jtMW

Whole Set

NR221911jCH

Mecca Shower Mixer 60mm Handle Up Plate Chrome Colours Available:





























Matte Black NR221911jMB

Gun Metal NR221911jGM

Brushed Nickel NR221911jBN

Brushed Gold NR221911jBG

Brushed Bronze NR221911jBZ

Matte White NR221911jMW





NRUB003P

Premium 35mm Universal Shower Mixer With Divertor Body Only



Trim Kit

NR221911atCH

Mecca Shower Mixer With Divertor Trim Kits Only Chrome Colours Available:





























Matte Black NR221911atMB

Gun Metal NR221911atGM

Brushed Nickel NR221911atBN

Brushed Gold NR221911atBG

Brushed Bronze NR221911atBZ

Matte White NR221911atMW

Whole Set

NR221911aCH

Mecca Shower Mixer With Divertor Chrome Colours Available:























Gun Metal NR221911aGM



Brushed Nickel NR221911aBN



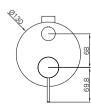
Brushed Gold NR221911aBG

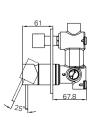


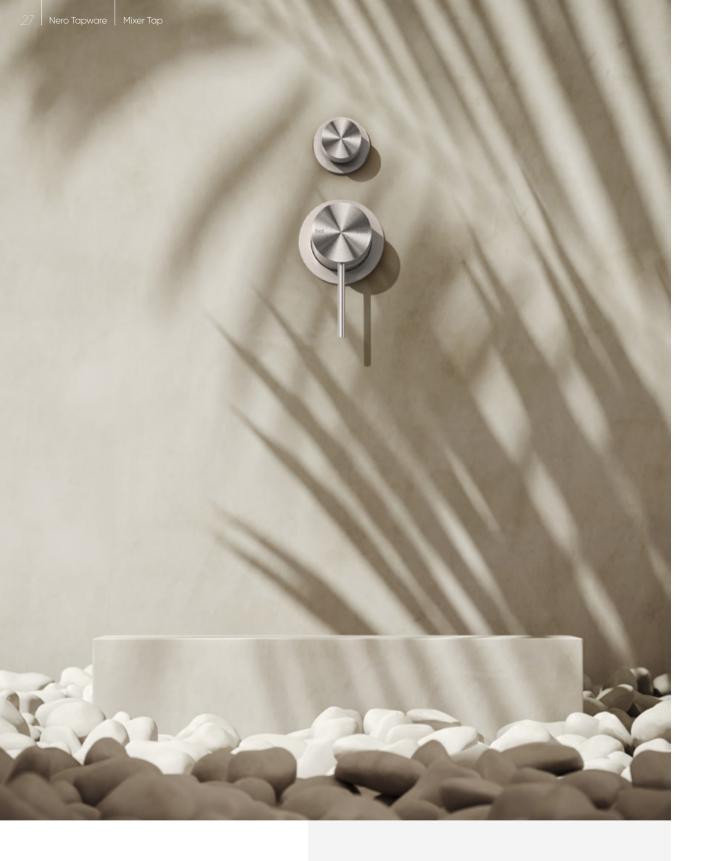
Brushed Bronze NR221911aBZ



Matte White NR221911aMW







Nero Tapware

Mecca Shower Mixer With Divertor Separate Back Plate

NRUB003P

Premium 35mm Universal Shower Mixer With Divertor Body Only



Trim Kit

NR221911stCH

Mecca Shower Mixer With Divertor Separate Back Plate Trim Kits Only Chrome Colours Available:























Gun Metal NR221911stGM



Brushed Nickel NR221911stBN



Brushed Gold NR221911stBG



Brushed Bronze NR221911stBZ



Whole Set

NR221911sCH

Mecca Shower Mixer With Divertor Separate Back Plate Chrome Colours Available:

















Matte Black

NR221911sMB



Gun Metal NR221911sGM



Brushed Nickel NR221911sBN



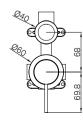
Brushed Gold NR221911sBG

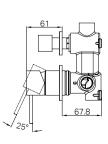


Brushed Bronze NR221911sBZ



Matte White NR221911sMW









Matte White NR221911stMW

NRUB003aP

Premium 35mm Universal Shower Mixer With Divertor Horizontal Body Only



Trim Kit

NR221911stCH

Mecca Shower Mixer With Divertor Separate Back Plate Trim Kits Only Chrome Colours Available:

























Gun Metal NR221911stGM



Brushed Nickel NR221911stBN



Brushed Gold NR221911stBG



Brushed Bronze NR221911stBZ



Matte White NR221911stMW

Whole Set

NR221911uCH

Mecca Shower Mixer With Horizontal 2 Way Divertor Chrome Colours Available:























Gun Metal NR221911uGM



Brushed Nickel NR221911uBN



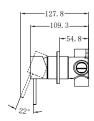
Brushed Gold NR221911uBG

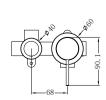


Brushed Bronze NR221911uBZ



Matte White NR221911uMW





NRUB004P

Premium 35mm Universal Shower System Body Only



Trim Kit

NR221912etCH

Mecca Shower Mixer Divertor System Trim Kits Only Chrome Wels Rating: 4 Star, 7.5L/Min Wels REG No. S17397 Colours Available:

































Matte Black NR221912etMB

Gun Metal NR221912etGM

Brushed Nickel NR221912etBN

Brushed Gold NR221912etBG

Brushed Bronze NR221912etBZ

Matte White NR221912etMW

Whole Set

NR221912eCH

Mecca Shower Mixer Divertor System Chrome Wels Rating: 4 Star, 7.5L/Min Wels REG No. S17397 Colours Available:

















Matte Black NR221912eMB



Gun Metal NR221912eGM



Brushed Nickel NR221912eBN



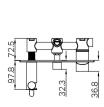
Brushed Gold NR221912eBG

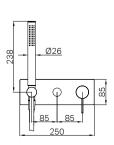


Brushed Bronze NR221912eBZ



Matte White NR221912eMW





NRUB004P

Premium 35mm Universal Shower System Body Only



Trim Kit

NR221912ftCH

Mecca Shower Mixer Divertor System Separate Back Plate Trim Kits Only Chrome Wels Rating: 4 Star, 7.5L/Min Wels REG No. S17398 Colours Available:

























Gun Metal NR221912ftGM



Brushed Nickel NR221912ftBN



Brushed Gold NR221912ftBG



Brushed Bronze NR221912ftB7



Matte White NR221912ftMW

Whole Set

NR221912fCH

Mecca Shower Mixer Divertor System Separate Back Plate Chrome Wels Rating: 4 Star, 7.5L/Min Wels REG No. S17398 Colours Available:

















Matte Black

NR221912fMB



Gun Metal NR221912fGM



Brushed Nickel NR221912fBN



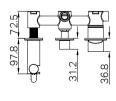
Brushed Gold NR221912fBG

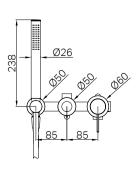


Brushed Bronze NR221912fBZ



Matte White NR221912fMW





NR221903dCH

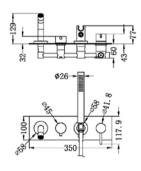
Mecca Wall Mount Bath Mixer With Hand Shower Chrome Wels Rating: Not Star Rated, 7.5L/Min Wels REG No. S14708 Colours Available:

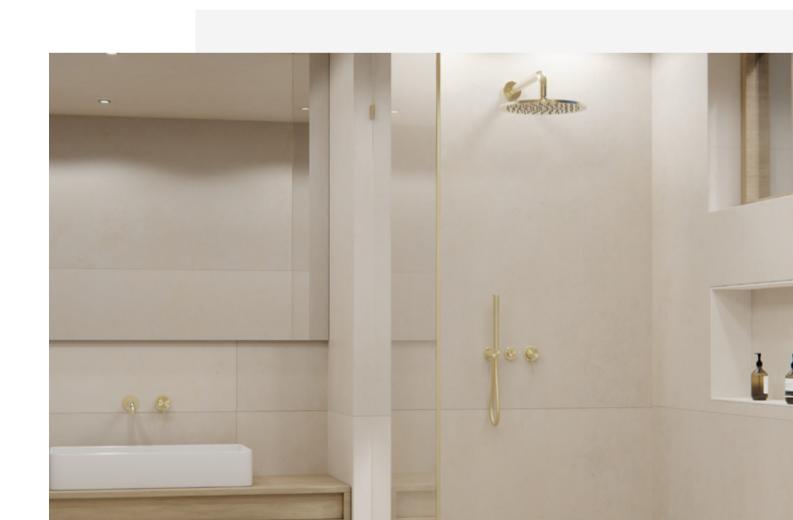






Matte Black NR221903dMB











Brushed Nickel



Chrome



Brushed Gold



Brushed Bronze

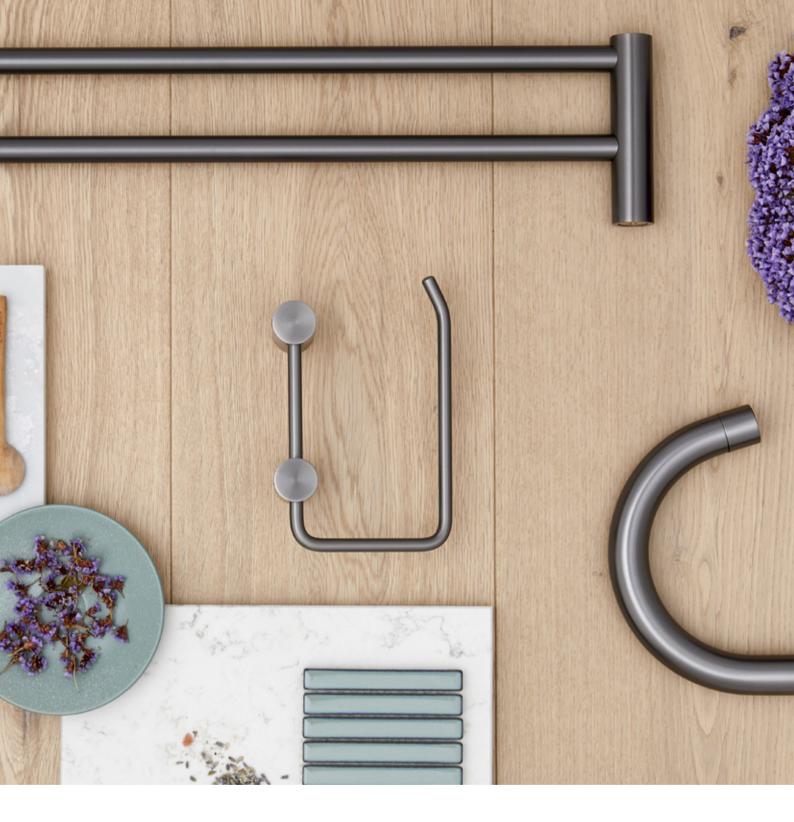


Matte White



BATHROOM ACCESSORIES

We believe that a beautiful bathroom is essential to a happy and healthy life.



NR1982aCH

Mecca Robe Hook II Chrome Colours Available:























Matte Black NR1982aMB

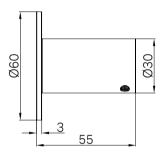
Gun Metal NR1982aGM

Brushed Nickel NR1982aBN

Brushed Gold NR1982aBG

Brushed Bronze NR1982aBZ

Matte White NR1982aMW



NR1982bCH

Mecca Robe Hook Slim Chrome Colours Available:





















Matte Black NR1982bMB

Gun Metal NR1982bGM

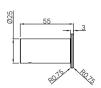
Brushed Nickel NR1982bBN

Brushed Gold NR1982bBG

Brushed Bronze NR1982bBZ

Matte White NR1982bMW





NR1980aCH

Mecca Hand Towel Rail Chrome Colours Available:

























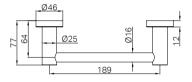
Matte Black NR1980aMB

Gun Metal NR1980aGM **Brushed Nickel** NR1980aBN

Brushed Gold NR1980aBG

Brushed Bronze NR1980aBZ

Matte White NR1980aMW



NR1980CH

Mecca Hand Towel Ring Chrome Colours Available:





Matte Black

NR1980MB











Gun Metal



Brushed Nickel



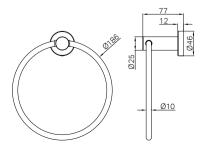
Brushed Gold NR1980BG



Brushed Bronze



Matte White NR1980MW



NR1924dCH

Mecca Double Towel Rail 600mm Chrome Colours Available:

















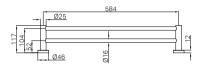
Matte Black NR1924dMB

Gun Metal NR1924dGM **Brushed Nickel** NR1924dBN

Brushed Gold NR1924dBG

Brushed Bronze NR1924dBZ

Matte White NR1924dMW



NR1924CH

Mecca Single Towel Rail 600mm Chrome Colours Available:



















Matte Black NR1924MB

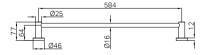
Gun Metal

Brushed Nickel

Brushed Gold NR1924BG

Brushed Bronze

Matte White NR1924MW



Nero Tapware

NR1989CH

Mecca Towel Rack Chrome Colours Available:

















Matte Black NR1989MB

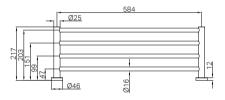
Gun Metal NR1989GM

Brushed Nickel NR1989BN

Brushed Gold

Brushed Bronze NR1989BZ

Matte White NR1989MW



NR1986CH

Mecca Toilet Roll Holder Chrome Colours Available:





















Matte Black NR1986MB

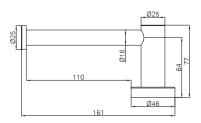
Gun Metal NR1986GM

Brushed Nickel

Brushed Gold NR1986BG

Brushed Bronze

Matte White NR1986MW



NR1986dCH

Mecca Double Toilet Roll Holder Chrome Colours Available:























Matte Black NR1986dMB

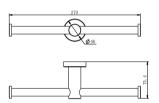
Gun Metal NR1986dGM

Brushed Nickel NR1986dBN

Brushed Gold NR1986dBG

Brushed Bronze NR1986dBZ

Matte White NR1986dMW



NR1930dCH

Mecca Double Towel Rail 800mm Chrome Colours Available:



























Matte Black NR1930dMB

Gun Metal NR1930dGM **Brushed Nickel** NR1930dBN

Brushed Gold NR1930dBG

Brushed Bronze NR1930dBZ

Matte White NR1930dMW



NR1930CH

Mecca Single Towel Rail 800mm Chrome Colours Available:

















Matte Black

Gun Metal NR1930GM

Brushed Nickel NR1930BN

Brushed Gold NR1930BG

Brushed Bronze NR1930BZ

Matte White NR1930MW



NR1987aCH

Mecca Metal Shower Shelf Chrome Colours Available:



















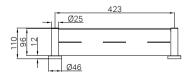






Matte Black

Gun Metal NR1987aGM Brushed Nickel NR1987aBN Brushed Gold NR1987aBG Brushed Bronze NR1987aBZ Matte White NR1987aMW



NR1988CH

Mecca Toilet Brush Holder Chrome Colours Available:

















Matte Black NR1988MB

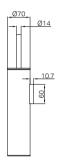
Gun Metal NR1988GM

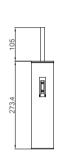
Brushed Nickel NR1988BN

Brushed Gold NR1988BG

Brushed Bronze

Matte White NR1988MW





NR1985CH

Mecca Soap Bottle Holder Chrome Colours Available:























Brushed Bronze

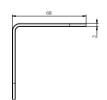
Matte White NR1985MW





Brushed Nickel NR1985BN

Brushed Gold NR1985BG



③



Nero Tapware

Mecca Toilet Brush Holder

New Mecca Single Towel Rail



Nero Tapware Bathroom Accessories



NR2382CH

New Mecca Robe Hook Chrome Colours Available:

















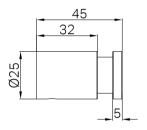


Matte Black NR2382MB

Gun Metal NR2382GM

Brushed Nickel NR2382BN

Brushed Gold



NR2324CH

New Mecca Single Towel Rail 600mm Chrome Colours Available:



















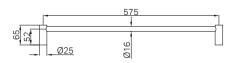
Matte Black

NR2324MB

Gun Metal NR2324GM

Brushed Nickel NR2324BN

Brushed Gold NR2324BG



NR2330CH

New Mecca Single Towel Rail 800mm Chrome Colours Available:



















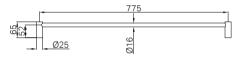


Matte Black NR2330MB

Gun Metal NR2330GM

Brushed Nickel NR2330BN

Brushed Gold NR2330BG



NR2324dCH

New Mecca Double Towel Rail 600mm Chrome Colours Available:

















Matte Black

Gun Metal

Brushed Nickel NR2324dBN

Brushed Gold NR2324dBG



NR2330dCH

New Mecca Double Towel Rail 800mm Chrome Colours Available:



















Matte Black NR2330dMB

Gun Metal NR2330dGM

Brushed Nickel NR2330dBN

Brushed Gold NR2330dBG



NR2387aCH

New Mecca Metal Shower Shelf Chrome Colours Available:













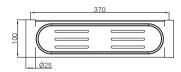


Matte Black

Gun Metal NR2387aGM

Brushed Nickel NR2387aBN

Brushed Gold NR2387aBG



NR2381CH

New Mecca Soap Dish Holder Chrome Colours Available:

















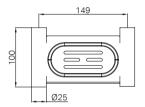


Matte Black NR2381MB

Gun Metal NR2381GM

Brushed Nickel NR2381BN

Brushed Gold NR2381BG



NR2386CH

New Mecca Toilet Roll Holder Chrome Colours Available:

















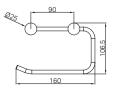
Gun Metal NR2386GM

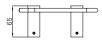


Brushed Nickel NR2386BN



Brushed Gold NR2386BG





NR238oCH

New Mecca Hand Towel Rail Chrome Colours Available:



















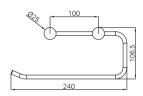
Matte Black NR2380MB

Gun Metal NR2380GM

Brushed Nickel NR2380BN

Brushed Gold NR2380BG





NR2380aCH

New Mecca Towel Ring Chrome Colours Available:

















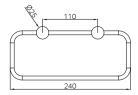
Gun Metal NR2380aGM



Brushed Nickel NR2380aBN



Brushed Gold NR2380aBG









Gun Metal



Brushed Nickel



Chrome



Brushed Gold



Brushed Bronze

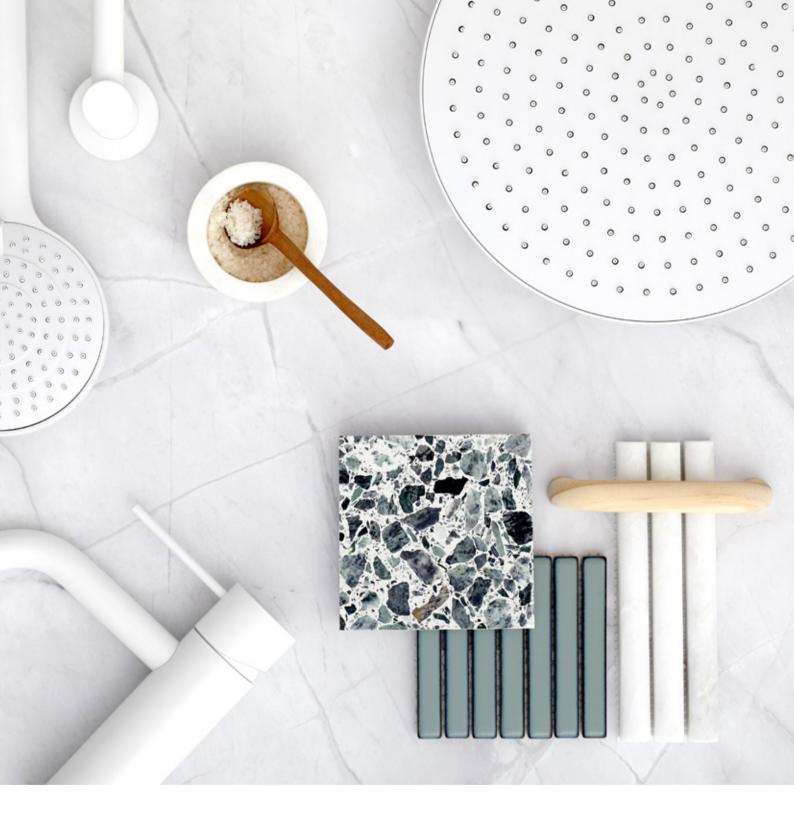


Matte White



SHOWERS

We believe that a beautiful bathroom is essential to a happy and healthy life.



NR502CH/NR502lCH

Round Shower Arm 330mm Length Chrome Colours Available:

























Matte Black NR502MB NR502IMB

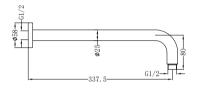
Brushed Nickel NR502BN NR502IBN

Brushed Gold NR502BG NR502lBG

Gun Metal NR502GM NR502IGM

Brushed Bronze NR502BZ NR502IBZ

Matte White NR502MW NR502IMW





NR503100CH/NR503150CH/NR503300CH /NR503450CH/NR503600CH

Round Ceiling Arm 100mm/150mm /300mm/450mm/600mm Length Chrome Colours Available:















100mm

300mm

450mm



Brushed Nickel NR503100BN NR503300BN

100mm

300mm



100mm

300mm





Gun Metal NR503100GM NR503300GM

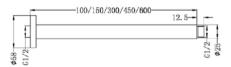


Brushed Bronze NR503150BZ NR503300BZ



Matte White NR503300MW

300mm



NR506CH

Round Swivel Shower Arm Chrome Colours Available:

















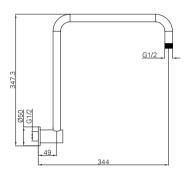


Matte Black NR506MB

Gun Metal NR506GM

Brushed Nickel NR506BN

Brushed Gold NR506BG





250mm Round Shower Head Chrome Wels Rating: 3 Star, 9.0L/Min Wels REG No. S16683 Colours Available:

















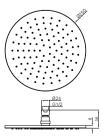
Gun Metal NRROA1001GM



Brushed Nickel NRROA1001BN



Brushed Gold NRROA1001BG



NR508076CH

230mm Air Shower Head Chrome Wels Rating: 3 Star, 9.0L/Min Wels REG No. S17296 Colours Available:

















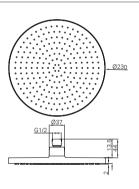


Matte Black NR508076MB

Brushed Nickel

Brushed Gold

Matte White NR508076MW



NR508079CH

250mm Opal Shower Head Chrome Water Rating: 3 Star, 9.0L/Min Wels REG No. S17297 Colours Available:



















Gun Metal NR508079GM



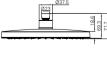
Brushed Nickel

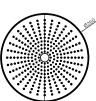


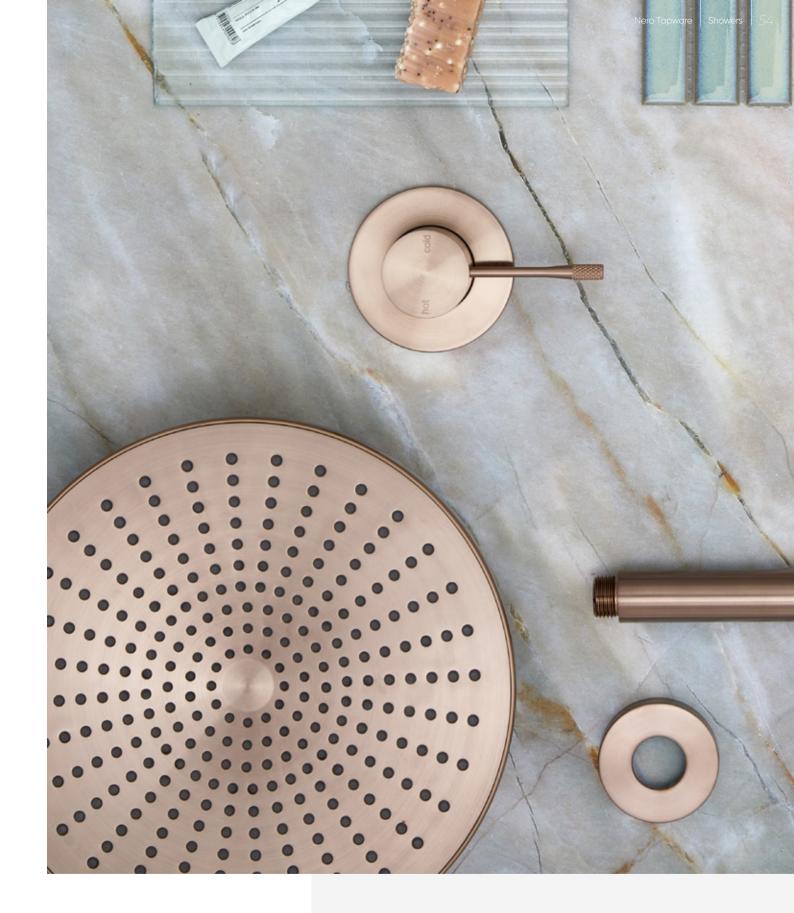
Brushed Gold



Brushed Bronze







Nero Tapware

Opal Shower Head

NR221905CH

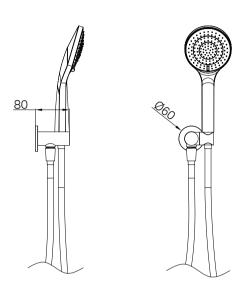
Mecca Shower On Bracket With Air Shower Chrome Wels Rating: 3 Star, 9L/Min Wels REG No. S15168 Colours Available:



















Brushed Nickel NR221905BN



Brushed Gold NR221905BG



Matte White NR221905MW

NR221905aCH

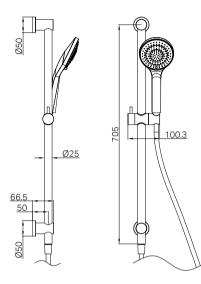
Mecca Shower Rail With Air Shower Chrome Wels Rating: 3 Star, 9L/Min Wels REG No. S15218 Colours Available:





















Matte Black NR221905aMB

Brushed Nickel NR221905aBN

Brushed Gold NR221905aBG

Matte White NR221905aMW

NR221905bCH

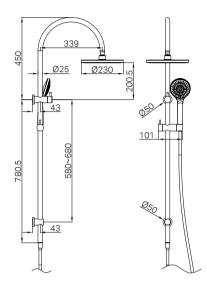
Mecca Twin Shower With Air Shower Chrome Wels Rating: Overhead Shower 3 Star, 9L/Min Hand Shower 3 Star, 9L/Min Wels REG No. S17346 Colours Available:



















Brushed Nickel NR221905bBN



Brushed Gold NR221905bBG



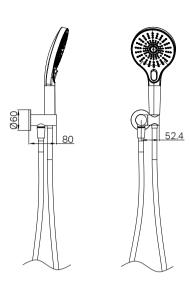
Matte White NR221905bMW



NR221905cGM

Mecca Shower On Bracket Gun Metal Wels Rating: 3 star, 9L/Min Wels REG No. S15224 Colours Available:





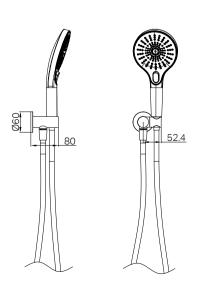


Gun Metal NR221905cGM

NR221905cBZ

Mecca Shower on Bracket Brushed Bronze Wels Rating: 3 star, 9L/Min Wels REG No. S15224 Colours Available:







Brushed Bronze NR221905cBZ



Nero Tapware

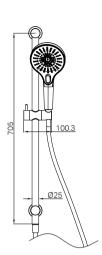
Mecca Shower on Bracket

NR221905dGM

Mecca Shower Rail Gun Metal Wels Rating: 3 Star, 9L/Min Wels REG No. S15220 Colours Available:







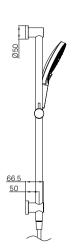


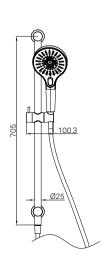
Gun Metal NR221905dGM

NR221905dBZ

Mecca Shower Rail Brushed Bronze Wels Rating: 3 Star, 9L/Min Wels REG No. S15220 Colours Available:









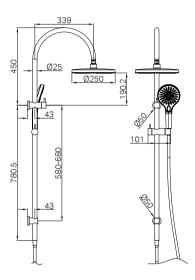
Brushed Bronze NR221905dBZ



NR221905eGM

Mecca Twin Shower Gun Metal Wels Rating: Overhead Shower 3 Star, 9L/Min Hand Shower 3 Star, 9L/Min Wels REG No. S17337 Colours Available:





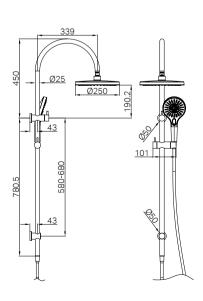


Gun Metal NR221905eGM

NR221905eBZ

Mecca Twin Shower Brushed Bronze Wels Rating: Overhead Shower 3 Star, 9L/Min Hand Shower 3 Star, 9L/Min Wels REG No. S17337 Colours Available:







Brushed Bronze NR221905eBZ

NR250805eCH

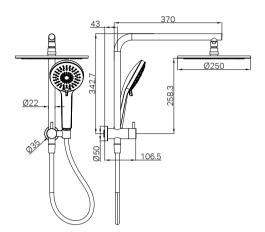
Mecca 2 In 1 Twin Shower Chrome WELS Rating: Overhead Shower 9L/Min, 3 Star, Hand Shower 7.5L/Min, Not Star Rated WELS Registration No: S18365 Colours Available:

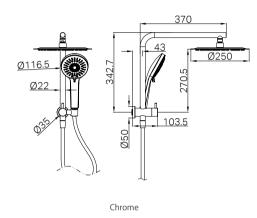


























Air Shower Mode



Water Mist Mode



Microbubble Mode

Nero Tapware

Air Shower II

This new Air Shower II is going to completely transform the way you look at showering.

Our product development team have redesigned the shower nozzles with 4 times as many holes compared to the first generation for an even more delicate splash and lighter, airier feel.

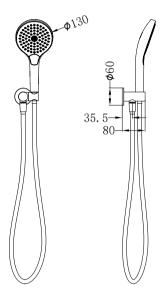
Hand-held Air shower II has 76 nodules, each with 4 holes, hence providing you with the ultimate showering experience. Air Shower II also comes with increased functionality with the inclusion of superior decontamination. Forget the worries of clogging outlet holes due to water quality problems as you can get rid of residual deposits at a touch of a button.

This provides you with the same luxurious feel from the first time you experience it until the last.

NR221905fCH

Mecca Shower On Bracket With Air Shower II Chrome Wels Rating: 3 Star, 9L/Min Wels REG No. S17298 Colours Available:



















Matte Black NR221905fMB

Gun Metal NR221905fGM

Brushed Nickel NR221905fBN

Brushed Gold NR221905fBG

Brushed Bronze NR221905fBZ

Matte White NR221905fMW

NR221905hCH

Mecca Twin Shower With Air Shower II Chrome Wels Rating: Overhead Shower 3 Star, 9L/Min Hand Shower 3 Star, 9L/Min Wels REG No. S17339

Colours Available:

Matte Black

NR221905hMB

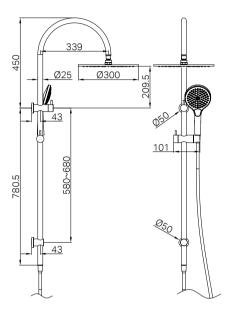
















Brushed Gold

NR221905hBG

Brushed Bronze NR221905hBZ

Matte White NR221905hMW

Brushed Nickel NR221905hBN

Gun Metal

NR221905hGM

NR221905gCH

Mecca Shower Rail With Air Shower II Chrome Wels Rating: 3 Star, 9L/Min Wels REG No. S17300 Colours Available:



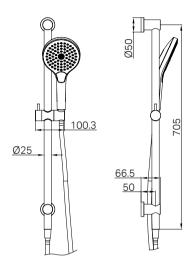




















Gun Metal NR221905gGM



Brushed Nickel NR221905gBN



Brushed Gold NR221905gBG



Brushed Bronze NR221905gBZ



Matte White NR221905gMW



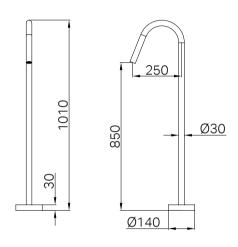
Nero Tapware

Mecca Freestanding Bath Spout Only

NR221903aCH

Mecca Freestanding Bath Spout Only Chrome Wels Rating: N/A Colours Available:









NR210903a01CH

Mecca Freestanding Bath Mixer Chrome Wels Rating: N/A Colours Available:



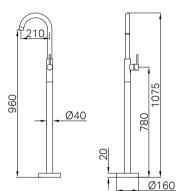
















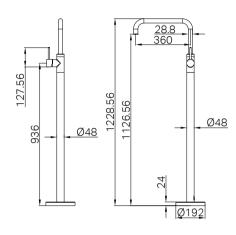
NR221903bCH

Mecca Freestanding Bath Mixer Square Shape Chrome Colours Available:













NR210903aCH

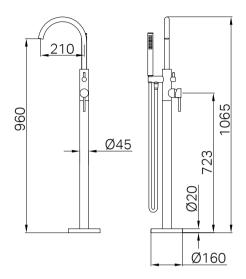
Mecca Round Freestanding Mixer With Hand Shower Chrome Wels Rating: 3 Star, 9L/Min (Hand Shower Only) Wels REG No. S17463 Colours Available:



















Gun Metal NR210903aGM



Brushed Nickel NR210903aBN



Brushed Gold NR210903aBG



Brushed Bronze NR210903aBZ

Mecca Round Freestanding Mixer With Hand Shower









Brushed Nickel



Chrome



Brushed Gold



Brushed Bronze



Matte White



OTHERS ACCESSORIES

We believe that a beautiful bathroom is essential to a happy and healthy life.



NRA706CH

Universal Pop Up Waste Chrome Colours Available:

























Matte Black NRA706MB

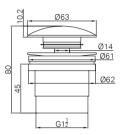
Gun Metal NRA706GM

Brushed Nickel NRA706BN

Brushed Gold NRA706BG

Brushed Bronze NRA706BZ

Matte White NRA706MW



NRA707CH

40mm Bath Pop-Up Plug With Removable Waste No Overflow Chrome Colours Available:

























Matte Black

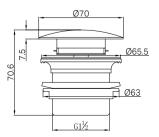
Gun Metal

Brushed Nickel NRA707BN

Brushed Gold NRA707BG

Brushed Bronze

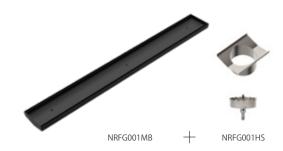
Matte White NRA707MW

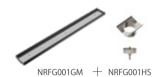


NRFG001hsMB

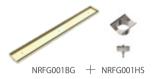
Tile Insert V Channel Floor Grate 89mm Outlet With Hole Saw Matte Black Colours Available:











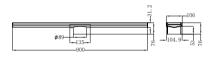


Gun Metal NRFG001HSGM

Brushed Nickel NRFG001HSBN

Brushed Gold NRFG001HSBG

Brushed Bronze NRFG001HSBZ





NRFG002hsMB

Tile Insert V Channel Floor Grate 50mm Outlet With Hole Saw Matte Black Colours Available:

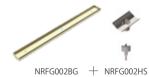
















NRFG002MB



NRFG002HS

Gun Metal NRFG002HSGM

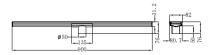
NRFG002GM + NRFG002HS

Brushed Nickel NRFG002HSBN

NRFG002BN + NRFG002HS

Brushed Gold NRFG002HSBG

Brushed Bronze NRFG002HSBZ







NRFW003CH

100mm Round Tile Insert Floor Waste 50mm Outlet Chrome Colours Available:





















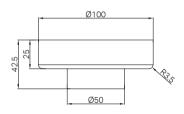


Matte Black NRFW003MB

Gun Metal NRFW003GM Brushed Nickel NRFW003BN

Brushed Gold NRFW003BG

Brushed Bronze NRFW003BZ



NRFW005CH

130mm Round Tile Insert Floor Waste 100mm Outlet Chrome Colours Available:





















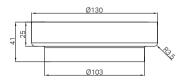


Matte Black NRFW005MB

Gun Metal NRFW005GM **Brushed Nickel** NRFW005BN

Brushed Gold NRFW005BG

Brushed Bronze NRFW005BZ





Nero Tapware

Heated Vertical Towel Rail

NR190003hCH

Mecca 240V 7 Bar Heated Towel Ladder Chrome Colours Available:

















Matte Black NR190003hMB

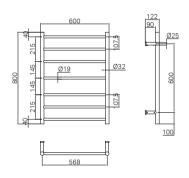
Gun Metal NR190003hGM

Brushed Nickel

Brushed Gold NR190003hBG

Brushed Bronze NR190003hBZ

Graphite NR190003hGR



NRV902hCH

Mecca 240V Single Vertical Heated Towel Rail Chrome Colours Available:

















Matte Black NRV902hMB

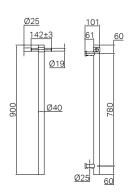
Gun Metal NRV902hGM

Brushed Nickel NRV902hBN

Brushed Gold NRV902hBG

Brushed Bronze NRV902hBZ

Graphite



NR1925hCH

Mecca 240V Single Heated Towel Rail Chrome Colours Available:

























Matte Black NR1925hMB

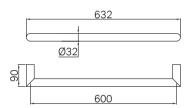
Gun Metal NR1925hGM

Brushed Nickel NR1925hBN

Brushed Gold

Brushed Bronze NR1925hBZ

Graphite NR1925hGR



NR190001CH

Non-Heated Towel Ladder Chrome Colours Available:

















Gun Metal NR190001GM



Brushed Nickel NR190001BN



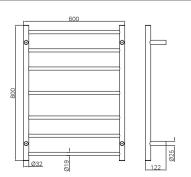
Brushed Gold NR190001BG



Brushed Bronze NR190001BZ



Matte White NR190001MW



NR262109dCH

Washing Machine Tap Set Chrome Colours Available:

































Matte Black NR262109dMB

Gun Metal NR262109dGM

Brushed Nickel NR262109dBN

Brushed Gold NR262109dBG

Brushed Bronze NR262109dBZ











In Wall Toilet Push Plate Gun Metal Colours Available:















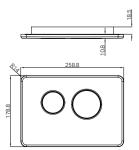


Graphite NRPL001GR

Brushed Gold NRPL001BG

Brushed Nickel NRPL001BN

Brushed Bronze NRPL001BZ



NRSH101aCH

90 Degree Glass to Wall Shower Hinge 10mm Glass Chrome Colours Available:

















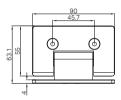


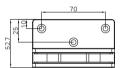
Matte Black NRSH101aMB

Gun Metal NRSH101aGM

Brushed Nickel NRSH101aBN

Brushed Gold NRSH101aBG





NRSH102aCH

180 Degree Glass To Glass Shower Hinge 10mm Glass Chrome Colours Available:















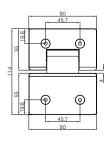
0

Matte Black NRSH102aMB

Gun Metal NRSH102aGM

Brushed Nickel NRSH102aBN

Brushed Gold NRSH102aBG





NRSH201aCH

Over-Panel Glass To Glass Fitting 10mm Glass Chrome Colours Available:





















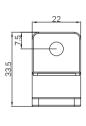


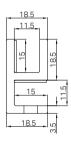
Matte Black NRSH201aMB

Gun Metal NRSH201aGM

Brushed Nickel NRSH201aBN

Brushed Gold NRSH201aBG





NRSH202aCH

Shower F Bracket 10mm Glass Chrome Colours Available:



















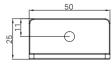


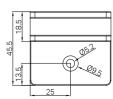
Matte Black NRSH202aMB

Gun Metal NRSH202aGM

Brushed Nickel NRSH202aBN

Brushed Gold NRSH202aBG





NRSH203aCH

Shower U Bracket 10mm Glass Chrome Colours Available:



















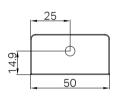
Matte Black NRSH203aMB

Gun Metal NRSH203aGM

Brushed Nickel NRSH203aBN

Brushed Gold NRSH203aBG





NRSH204aCH

90 Degree Glass To Wall Bracket 10mm Glass Chrome Colours Available:

















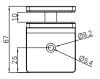
Matte Black

Gun Metal

Brushed Nickel

Brushed Gold







NRSH301aCH

Round Shower Knob Chrome Colours Available:

















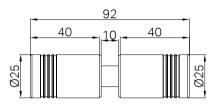


Matte Black NRSH301aMB

Gun Metal NRSH301aGM

Brushed Nickel NRSH301aBN

Brushed Gold NRSH301aBG



NRSH302aCH

Square Shower Knob Handle Chrome Colours Available:



















Matte Black

NRSH302aMB

Gun Metal NRSH302aGM

Brushed Nickel NRSH302aBN

Brushed Gold NRSH302aBG





NRSH303aCH

Towel Bar 500mm Chrome Colours Available:

















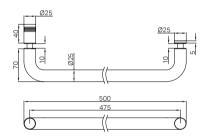


Matte Black NRSH303aMB

Gun Metal NRSH303aGM

Brushed Nickel NRSH303aBN

Brushed Gold NRSH303aBG



WARRANTY POLICY

1. Warranty Coverage Statement

Nero Tapware is committed to providing high-quality products designed to meet the highest industry standards. Our warranty reflects our confidence in the durability and reliability of our products.

2. Applicability

This warranty applies to goods purchased on or after 1st May 2024, covering both Australia and New Zealand markets, in compliance with the Australian Consumer Law (ACL) and New Zealand's Consumer Guarantees Act (CGA).

3. Warranty Periods

Premium Range (Residential Use)			
Category	Warranty eriod(Years)	Warranty Details	
Zen, Opal, Kara, York, Bianca, Serenity, Mecca & Mecca Care Tapware	25 / 25 / 2	-25 years replacement cartridge only -25 years replacement products or parts on all finishes -2 years replacement products or parts & labour	
Zen, Opal, York, Bianca, Serenity, Mecca & Mecca Care Showers	25/2	-25 years replacement products or parts on all finishes -25 years on hand showers, shower heads, Shower hoses replace- ment only (labour not included) -2 years replacement products or parts & labour	
Zen, Opal, York, Bianca, Mecca & Mecca Care Bathroom Accessories	25	-25 years replacement products or parts on all finishes	
Opal Metal Basins	25	-25 years replacement products on all finishes	
Heated Towel Rails	25/1	-25 years replacement products or parts on all finishes -1 year on power transformer replacement	
Electronic Mixers / Taps & Push Taps	25 / 2	-25 years replacement products or parts on all finishes -2 years Replacement products or parts & labour	

Premium Range (Commercial Use)			
Category	Warranty eriod(Years)	Warranty Details	
Zen, Opal, Kara, York, Bianca, Serenity, Mecca & Mecca Care Tapware	15/10/1	-15 years replacement cartridge only-10 years replacement products or parts on all finishes-1 year replacement products or parts & labour	
Zen, Opal, York, Bianca, Serenity, Mecca & Mecca Care Showers	10/1	-10 years replacement products or parts on all finishes -10years on hand showers, shower heads, Shower hoses replacement only (labour not included) -1 year replacement products or parts & labour	
Zen, Opal, York, Bianca, Mecca & Mecca Care Bathroom Accessories	10	-10 years replacement products or parts on all finishes	
Opal Metal Basins	10	-10 years replacement products on all finishes	
Heated Towel Rails	10/1	-10 years replacement products or parts on all finishes -1 year on power transformer	
Electronic Mixers / Taps & Push Taps	2/1	-2 years replacement products or parts on all finishes -1 year Replacement products or parts & labour	

Standard Range (Residential and Commercial) Warranty eriod(Years) Warranty Details Category -15 years replacement Cartridge only -10 years replacement products or parts on all finishes Mixer Taps 15/10/1 -10 years on washing machine stops replacement only -1 year replacement products or parts & labour -2 years replacement products or parts on all finishes Electronic Mixers / Taps & Push 2/1 Taps -1 year replacement products or parts & labour -10 years replacement products or parts on chrome finishes -10 years replacement products or parts on other finishes Showers 10/1 -10 years on hand showers, shower heads, Shower hoses replacement only (labour not included) -1 year replacement products or parts & labour Bath Outlets 10 -10 years replacement products or parts only on all finishes Bathroom Accessories 10 -10 years replacement products or parts only on all finishes -10 years on universal pop-up waste replacement only -10 years on bottle trap replacement only -10 years on glass hardware replacement only Other Accessories 10 -10 years product replacement and 1 year labour on toilet push plate -10 years product replacement and 1 year labour on cistern only -10 years on floor waste replacement only

4. The warranty period commences from date of purchase, or for new buildings from date of handover.

5. How to make a warranty claim?

To make a warranty claim, customers must contact the Seller from which the goods were purchased or contact Nero Tapware directly. *Proof of purchase or equivalent documentation is required. (e.g. Handover documentation for new homes, Tax Invoice, Water Marks, etc.) For Australia Consumers and New Zealand Consumers,

AustraliaNew Zealand№ 03 8786 3170№ 09 870 5549☑ support@nerotapware.com.au☑ support@nerotapware.co.nz

- **6.** The expense of claiMing on the warranty will be borne by the customer
- 7. This warranty covers the repair or, at Supplier's option, replacement of any goods which are defective through faulty manufacture or materials, free of charge and labour. The Supplier reserves the right to alter, or amend this warranty offer in writing at any time. The Supplier reserves the right to provide Minor components (e.g. Handles, aerators, buttons, dress rings, spindle/cartridges and seals) as 'Parts Only' to the customer as part of replacement warranty.

This warranty does not cover any claims for labour, or additional products/parts associated with allegedly faulty goods for work supplied by an outside party that is not approved in advance in writing by the Supplier.

- **8.** For installed goods, the Supplier requires adequate access to evaluate the goods, fittings, and fixtures for any warranty claim, as well as to perform any necessary warranty repairs. The Supplier will not be liable for any consequential damage or costs if adequate access to the goods, fittings, or fixtures is not provided.
- 9. For discontinued or unavailable goods, the Supplier may replace the goods with equivalent current or available goods, using best endeavours and product knowledge to match the appearance and specifications of the original goods.
- 10. Supplier's obligations under warranty are limited to the repair or, at Supplier's option, replacement of any product which are defective through faulty workmanship or materials. To the extent permitted by law, Supplier will not be liable for any loss to furniture, floor coverings, walls, fixtures or any consequential loss of any kind caused by any defect in the product components.
- **11.** This warranty does not cover defects caused by or arising from any of the following:
 - 11.1. Goods installed by a person other than a licensed plumber. This does not apply to bathroom accessories such as towel rails, shelves, etc.
 - 11.2. Goods not installed to relevant national standards or state REGulations.
 - 11.3. Tapware exposed to water pressures and/or temperatures that exceed stated limitations as per the standard installation instructions. Note: AS/NZS 3500.1:2003 specifies 500kPA maximum water supply pressure at any outlet within a building for new

installations.

- 11.4. Fitting of other devices to the outlet of tapware (e.g. water filters)
- 11.5. Fitting of in tap body or end of line water flow REGulating devices that have not been approved by Supplier.
- 11.6. Products used for incorrect applications, non-potable water, etc.
- 11.7. Damage as a result of obstruction due to inadequate flushing of system before use.
- 11.8. Service, repairs or other non-standard replacement parts previously undertaken without Supplier's prior written approval.
- 11.9. Damage to finishes by adhesives, sealant, etc.
- 11.10. Damage to finishes which arise from installation or post-installation use.
- 11.11. Failure to observe manufacturer's care and cleaning instructions
- 11.12. Improper or abusive use of product and/or damage resulting from misuse, accident or neglect.
- 11.13. Fair wear and tear, such as the working seals in the inlet and outlet valves, including scratching from cleaning etc.

Note: It is the installer/consumers responsibility to ensure:

- Product is not damaged prior to installation.
- They are happy with their purchase.
- The product has all of its components.
- · Required maintenance is performed.

- 12. Should any warranty claim be made, and service attended to by the Supplier or its authorized service agent, and the fault is due to a cause expressly excluded from this warranty above; the Supplier reserves the right to charge service fee for any work carried out.
- 13. This warranty is in addition to the rights conferred upon customers by the Australian Consumer Law (ACL) and the Consumer Guarantees Act 1993 (CGA) in New Zealand.
- **14.** Our goods and services come with guarantees that cannot be excluded under the Australian Consumer Law (ACL) and the Consumer Guarantees Act 1993 (CGA) in New Zealand. For major failures with the service, you are entitled to the following remedies:

15. Refund Policy:

Our goods and services come with guarantees that cannot be excluded under the Australian Consumer Law (ACL) and the Consumer Guarantees Act 1993 (CGA) in New Zealand. For major failures with the goods, you are entitled to a refund. If a failure with the goods does not amount to a major failure, you are entitled to have the failure rectified in a reasonable time. If this is not done, you are entitled to a refund for the goods. While our company acknowledges its responsibility for addressing any issues with the quality of our products, we recommend that customers contact the place of purchase for inquiries related to returns and refunds. We are committed to assist and cooperating with our distributors or retailers to resolve any issues customers may encounter with our products.

TAPWARE & ACCESSORIES CARE AND CLEANING INSTRUCTIONS

Under no circumstances should you install tapware using acetone silicones.

- 1. Never use harsh detergents or abrasive cleaners, as these will scratch the surface. This includes organic harsh chemicals such as citrus.
- 2. Use of wax-based furniture cream should be avoided as this can result in a build-up of deposits, which could detract from the appearance.
- $3. \, \text{All products should always be cleaned with care using a soft dry micro fibric cloth or a soft cloth with warm soapy water for a lifetime of use.} \\$
- 4. Individual products may be subject to additional or specific care and cleaning instructions. Please refer to documentation accompanying those products.
- 5. The surface of the marble handle is covered under warranty for 3 years. Upon expiration of the warranty, customers should procure a suitable marble impregnating sealer and apply it evenly to the surface of the marble handle to maintain its appearance and durability.

TERMS AND CONDITIONS

1. DEFINITIONS

ACL refers to the Australian Consumer Law as outlined in the Competition and Consumer Act 2010 (Cth) and its associated REGulations, as amended from time to time, applicable within Australia. CGA refers to the Consumer Guarantees Act 1993 and its associated REGulations, as amended from time to time, applicable within New Zealand. Consumer is defined according to both the ACL and CGA, and in deterMining if the Customer is a consumer, the deterMination is made based on the Customer's status under the Agreement according to the

Customer means the person, jointly and severally if more than one, acquiring goods or services from the Supplier.

Goods means goods supplied by the Supplier to the Customer.
GST refers to the Goods and Services Tax as defined in A New Tax
System (Goods and Services Tax) Act 1999 (Cth) for Australia and the
Goods and Services Tax Act 1985 for New Zealand, and their associated REGulations as amended.

Order means every order placed by the Customer for the purchase of

goods or services from the Supplier.

PPSA refers to the Personal Property Securities Act 2009 (Cth) for Australia and the Personal Property Securities Act 1999 for New Zealand, and their associated REGulations as amended.

Services means services supplied by the Supplier to the Customer. Supplier refers to Nero Bathrooms International Pty Ltd trading as Nero Tapware ABN 57 148 833 989 or its REGistered equivalent in New Zealand.

Terms refers to these Terms and Conditions of Trade, as applicable in Australia and New Zealand, incorporating any necessary modifications or supplements to comply with the laws and commercial practices of each country.

2. GOODS

The Supplier may modify, add, or remove goods in its product range without notice. This includes changes to the country of origin, materials, dimensions, and colors.

3. QUOTATION

Quotations provided by the Supplier are valid for 30 days, represent an invitation to treat, and are only valid if in writing. They may include additional terms that supersede these Terms in case of inconsistencies

4. ORDERS

Orders placed by the Customer constitute an offer, which the Supplier may accept at its discretion. Acceptance results in a legally binding contract based on these Terms and any additional terms in the quotation.

5. PRICING

Prices are exclusive of GST and other applicable taxes or duties unless stated otherwise. A handling and delivery charge may apply to orders below a certain value.

6. PAYMENT

Payment terms include full payment within 30 days from the invoice date unless otherwise agreed. The Supplier may require payment upon delivery or a non-refundable deposit for custom orders.

7. PAYMENT DEFAULT

Default in payment allows the Supplier to suspend credit, charge interest, recover costs related to enforcement or goods recovery, and cease or suspend further supply.

8. PERSONAL PROPERTY SECURITIES ACT

Terms related to the PPSA establish a security interest in the goods supplied and require customer actions to ensure a valid, REGistrable security interest.

9. RISK AND INSURANCE

Risk and insurance responsibility transfer to the Customer upon delivery or collection of goods. The Customer is responsible for obtaining necessary licenses or permits.

10. PERFORMANCE OF AGREEMENT

Delivery dates are estimates only. The Supplier endeavours to meet these estimates but is not liable for any delivery delays.

11. DFI IVFRY

The Supplier arranges delivery, with costs borne by the Customer. Part deliveries are permissible, and the Customer is responsible for inspecting goods upon delivery.

12. RETURNS

Returns due to change of Mind are at the Supplier's discretion. Custom-made or altered goods are non-returnable. A restocking fee may apply.

13. LIABILITY

The Terms exclude implied terms or warranties beyond those explicitly stated or provided by law, particularly under the ACL and CGA, where applicable.

14. CANCELLATION

The Supplier may cancel orders if unable to deliver or provide services. Customer cancellation or suspension of orders is not binding once accepted.

15. SHORTAGES AND EXCHANGES

Claims for shortages, damages, or non-compliance must be made within 14 days. The Supplier's liability is limited to replacement, refund, or repair of the goods.

16. FORCE MAJEURE

The Supplier is not liable for failure to perform due to events beyond its control, including industrial disputes, accidents, and import or export restrictions.

17. MISCELLANEOUS

The laws of Victoria, Australia, and New Zealand govern these Terms, with non-exclusive jurisdiction of their courts. A waiver of any Term does not imply a waiver of other rights.

This comprehensive modification and supplement ensure the Terms and Conditions are applicable and enforceable in both Australia and New Zealand, accommodating the legal and commercial practices of both countries.

Nero

This warranty policy is issued by Nero Tapware, with its Head Office located at 11-13 Buontempo Road, Carrum Downs, Victoria, Australia.

For inquiries, Nero's contact details are as follows

Australia:

Nero Bathrooms International Pty Ltd (ABN 57 148 833 989) 11-13 Buontempo Road, Carrum Downs VIC 3201 Phone: 03 8786 3170

Email:support@nerotapware.com.au

New Zealand:

Nero Tapware Limited Westfield Newmarket 9 Morrow Street, Newmarket Auckland 1023 Phone: 09 870 5549

Email: support@nerotapware.co.nz

Nero

Please note:

Nero Tapware reserves the right to modify specifications shown, or delete products from their range without prior notification.