

BUILDER'S RANGES 2025



Nero

Nero

Builders Range

Nero has designed a collection of builder/project style tapware that is adaptable to the budget conscious consumer as well as project and volume builders. The range contains 4 collections and up to 5 different colours specifically designed and manufactured to stand up to day-to-day use. All come with a full range of accessories to compliment the overall look and feel of the space. This is backed by our warranties and guarantees to ensure the experience with our products is a memorable one.

For the ultimate convenience our latest evolution is the Universal Body allowing flexibility for both the builder and consumer.





UNIVERSAL BODY

Consumer Advantage

Fit off universal bodies during rough in stage allowing the customer to delay their design decision until later in the build cycle. This way the customer can continue to monitor the most current trends around style and colour as they continue to evolve their interior design theme.



Installers Advantage

This is of great benefit to the plumber who does not have to store the trim kits until fit off thus reducing storage cost, damage, or theft. In addition, they can also purchase universal bodies from their merchants in quantities saving valuable time.



Collection Options

Universal bodies are available for most of our builders collections, allowing the customer to select from up to 5 colour options. This will continue to evolve, as we design and manufacture future collections.



Switch Styles

The benefit of our universal body for the future is the ability to change styles and colour by simply replacing the trim kit, this will take a matter of minutes with no need to remove or damage tiles or the walls surface.

ECCO RANGE

Our Ecco collection is solid yet stylish, with beautiful curves and a design aesthetic that screams minimalist. These elegant mixer taps come in a wide range of colours to suit any space, including chrome, matte black, brushed nickel, even brushed gold and gun metal. For an easy update to any bathroom, kitchen or laundry, look no further than our Ecco range of beautiful tapware.



Matte Black



Gun Metal



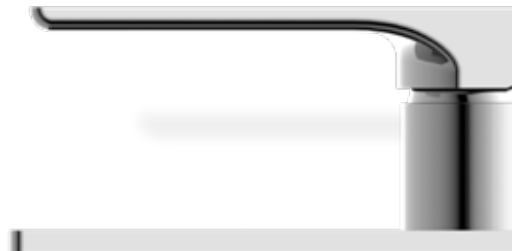
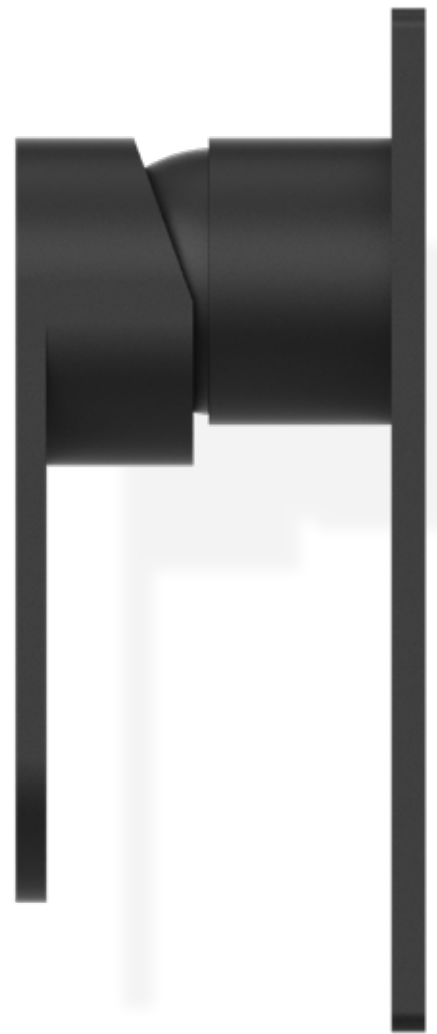
Brushed Nickel



Chrome



Brushed Gold





NR301301CH

Ecco Basin Mixer Chrome
 Water Rating: 5 Star, 6L/Min
 Wels REG No. T43206
 Colours Available:



Matte Black
 NR301301MB



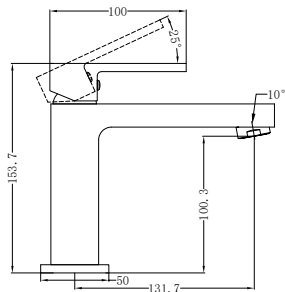
Brushed Nickel
 NR301301BN



Brushed Gold
 NR301301BG



Gun Metal
 NR301301GM

**NR301301aCH**

Ecco Tall Basin Mixer Chrome
 Water Rating: 5 Star, 6L/Min
 Wels REG No. T20383
 Colours Available:



Matte Black
 NR301301aMB



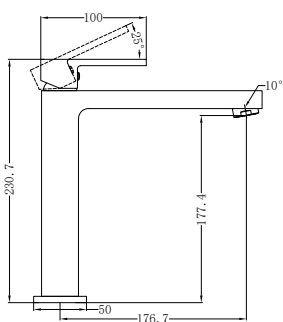
Brushed Nickel
 NR301301aBN



Brushed Gold
 NR301301aBG



Gun Metal
 NR301301aGM



NR301306CH

Ecco Kitchen Mixer Chrome
 Water Rating: 6 Star, 4.5L/Min
 Wels REG No. T38486
 Colours Available:



Matte Black
 NR301306MB



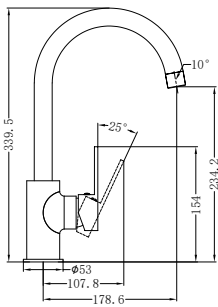
Brushed Nickel
 NR301306BN



Brushed Gold
 NR301306BG



Gun Metal
 NR301306GM

**NR301303CH**

Ecco Fixed Bath
 Spout Only Chrome
 Colours Available:



Matte Black
 NR301303MB



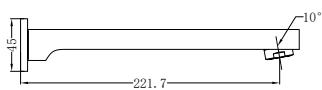
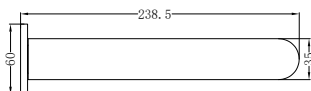
Brushed Nickel
 NR301303BN



Brushed Gold
 NR301303BG



Gun Metal
 NR301303GM



Universal Body

NRUB001

Project 35mm Universal
Wall Basin/Bath Mixer Body Only



Trim Kit

NR301310atCH

Ecco Wall Basin/Bath Mixer Trim Kits Only Chrome
Water Rating: 4 Star, 7.5L/Min
Wels REG No. T41772
Colours Available:



Matte Black
NR301310atMB



Brushed Nickel
NR301310atBN



Brushed Gold
NR301310atBG



Gun Metal
NR301310atGM

Whole Set

NR301310aCH

Ecco Wall Basin/Bath Mixer Chrome
Water Rating: 4 Star, 7.5L/Min
Wels REG No. T41772
Colours Available:



Matte Black
NR301310aMB



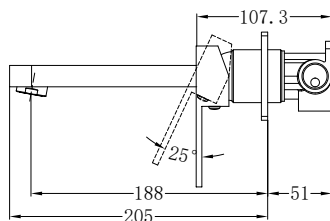
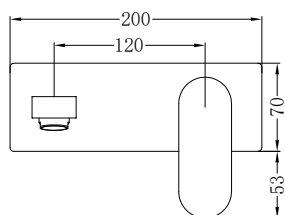
Brushed Nickel
NR301310aBN



Brushed Gold
NR301310aBG



Gun Metal
NR301310aGM





Universal Body

NRUB001

Project 35mm Universal
Wall Basin/Bath Mixer Body Only



Trim Kit

NR301310btCH

Ecco Wall Basin/Bath Mixer Separate Back Plate Trim Kits Only Chrome

Water Rating: 4 Star, 7.5L/Min

Wels REG No. T41773

Colours Available:



Matte Black
NR301310btMB



Brushed Nickel
NR301310btBN



Brushed Gold
NR301310btBG



Gun Metal
NR301310btGM

Whole Set

NR301310bCH

Ecco Wall Basin/Bath Mixer Separate Back Plate Chrome

Water Rating: 4 Star, 7.5L/Min

Wels REG No. T41773

Colours Available:



Matte Black
NR301310bMB



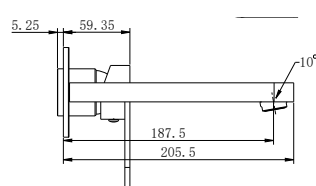
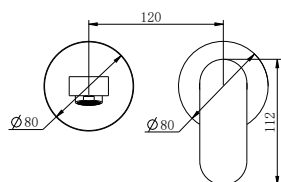
Brushed Nickel
NR301310bBN



Brushed Gold
NR301310bBG



Gun Metal
NR301310bGM



Universal Body

NRUB002

Project 35mm Universal
Shower Mixer Body Only



Trim Kit

NR301311tCH

Ecco Shower Mixer Trim Kits Only Chrome
Colours Available:



Matte Black
NR301311tMB



Brushed Nickel
NR301311tBN



Brushed Gold
NR301311tBG



Gun Metal
NR301311tGM

Whole Set

NR301311CH

Ecco Shower Mixer Chrome
Colours Available:



Matte Black
NR301311MB



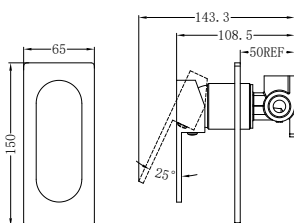
Brushed Nickel
NR301311BN



Brushed Gold
NR301311BG



Gun Metal
NR301311GM



Universal Body

NRUB002

Project 35mm Universal
Shower Mixer Body Only



Trim Kit

NR301311dtCH

Ecco Shower Mixer 80mm Round Plate Trim Kits Only

Chrome

Colours Available:



Matte Black
NR301311dtMB



Brushed Nickel
NR301311dtBN



Brushed Gold
NR301311dtBG



Gun Metal
NR301311dtGM

Whole Set

NR301311dCH

Ecco Shower Mixer 80mm Round Plate

Chrome

Colours Available:



Matte Black
NR301311dMB



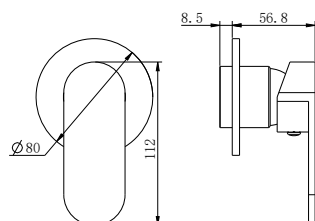
Brushed Nickel
NR301311dBN



Brushed Gold
NR301311dBG



Gun Metal
NR301311dGM



Universal Body

NRUB003

Project 35mm Universal
Shower Mixer With Divertor Body Only



Trim Kit

NR301311atCH

Ecco Shower Mixer With Divertor Trim Kits Only
Chrome

Colours Available:



Matte Black
NR301311atMB



Brushed Nickel
NR301311atBN



Brushed Gold
NR301311atBG



Gun Metal
NR301311atGM

Whole Set

NR301311aCH

Ecco Shower Mixer With Divertor
Chrome

Colours Available:



Matte Black
NR301311aMB



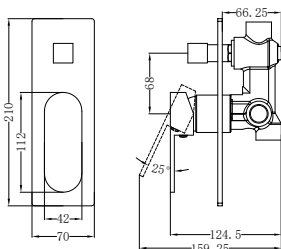
Brushed Nickel
NR301311aBN



Brushed Gold
NR301311aBG



Gun Metal
NR301311aGM



DOLCE RANGE

Simple and classic without compromising on style, our Dolce collection is one of our most popular – and for good reason. Providing consumers with a beautifully designed, high quality option that is also affordable, the Dolce collection is our way of ensuring that Australian households, rental properties and commercial ventures are able to stay on trend without blowing the budget. And the Dolce collection provides the 5 most popular finishes (Chrome, Matte Black, Brushed Nickel, Brushed Gold and Gun Metal) and a more complete range for individual choice. You won't get a better-looking product that will give you equal value for money...



Matte Black



Gun Metal



Brushed Nickel

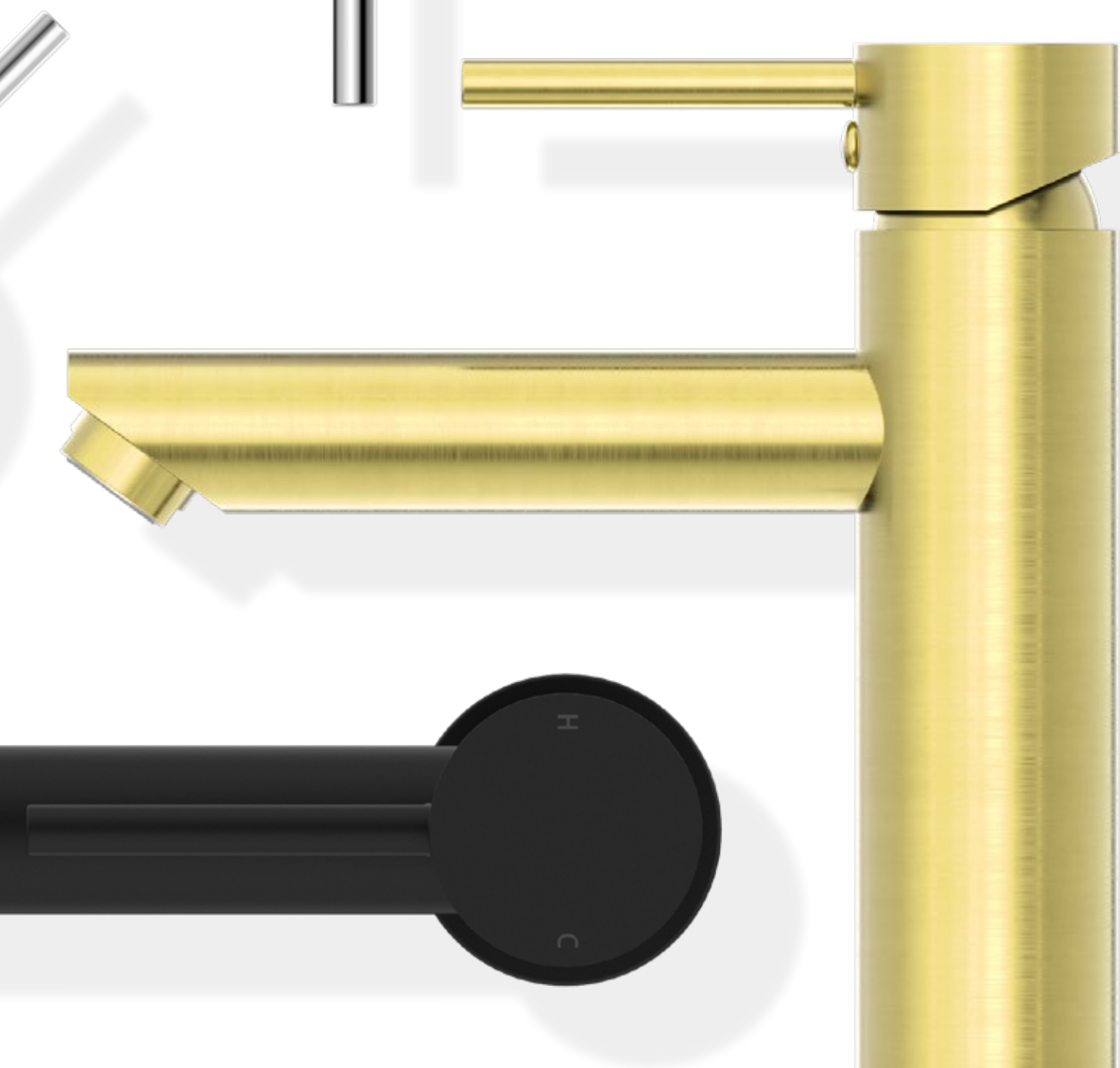
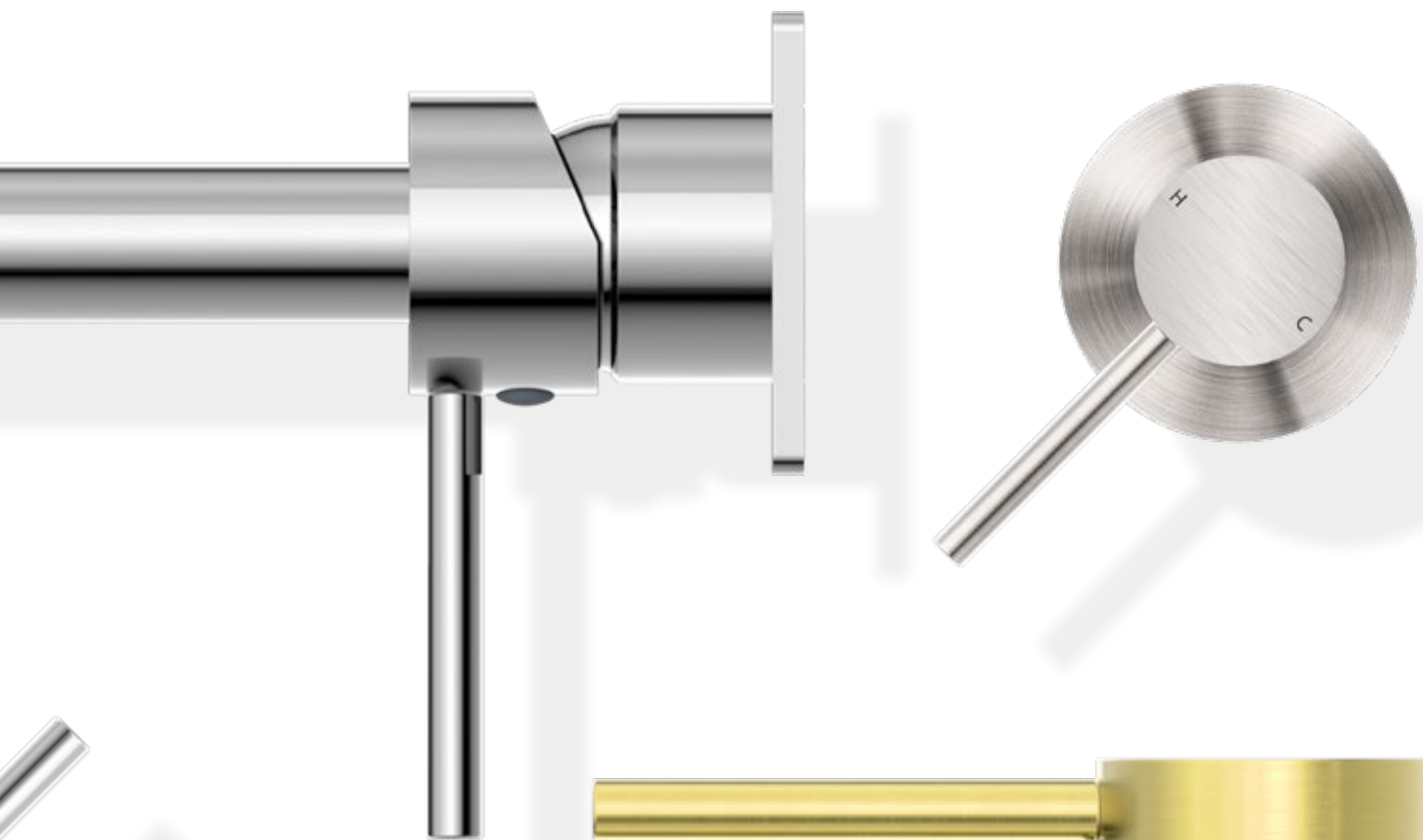


Chrome



Brushed Gold





NR250802CH

Dolce Basin Mixer Straight Spout Chrome

Water Rating: 5 Star, 5L/Min

Wels REG No. T43203

Colours Available:



Matte Black
NR250802MB



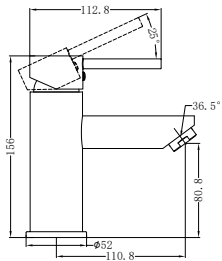
Brushed Nickel
NR250802BN



Brushed Gold
NR250802BG



Gun Metal
NR250802GM

**NR250804CH**

Dolce Tall Basin Mixer Chrome

Water Rating: 6 Star, 4.5L/Min

Wels REG No. T43204

Colours Available:



Matte Black
NR250804MB



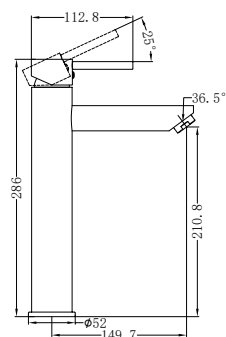
Brushed Nickel
NR250804BN



Brushed Gold
NR250804BG



Gun Metal
NR250804GM



NR250806CH

Dolce Kitchen Mixer Square Shape Chrome

Water Rating: 6 Star, 4.5L/Min

Wels REG No. T43045

Colours Available:



Matte Black
NR250806MB



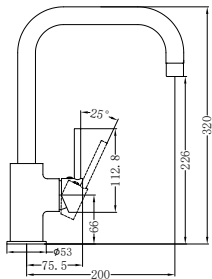
Brushed Nickel
NR250806BN



Brushed Gold
NR250806BG



GUN METAL
NR250806GM

**NR581009cCH**

Dolce Pull Out Sink Mixer With Vegie Spray Function Chrome

Water Rating: 6 Star, 4.5L/Min

Wels REG No. T41360

Colours Available:



Matte Black
NR581009cMB



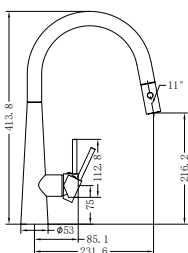
Brushed Nickel
NR581009cBN



Brushed Gold
NR581009cBG



Gun Metal
NR581009cGM



NR250807CH

Dolce Kitchen Mixer Gooseneck Chrome

Water Rating: 4 Star, 7.5L/Min

Wels REG No. T06930

Colours Available:



Matte Black
NR250807MB



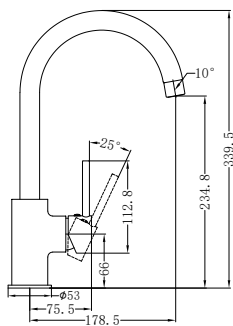
Brushed Nickel
NR250807BN



Brushed Gold
NR250807BG



Gun Metal
NR250807GM

**NR250807gCH**

Dolce Three-Way Kitchen Mixer Chrome

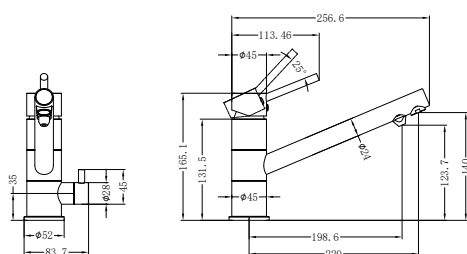
Water Rating: 5 Star, 6L/Min

Wels REG No. T42805

Colours Available:



Matte Black
NR250807gMB





Universal Body

NRUB002

Project 35mm Universal
Shower Mixer Body Only



Trim Kit

NR250811tCH

Dolce Shower Mixer Trim Kits Only Chrome
Colours Available:



Matte Black
NR250811tMB



Brushed Nickel
NR250811tBN



Brushed Gold
NR250811tBG



Gun Metal
NR250811tGM

Whole Set

NR250811CH

Dolce Shower Mixer Chrome
Colours Available:



Matte Black
NR250811MB



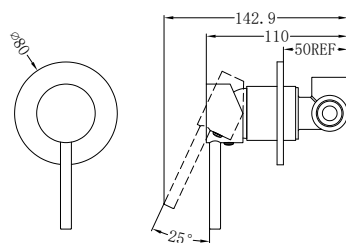
Brushed Nickel
NR250811BN



Brushed Gold
NR250811BG



Gun Metal
NR250811GM



Universal Body

NRUB001

Project 35mm Universal
Wall Basin/Bath Mixer Body Only



Trim Kit

NR250810btCH

Dolce Wall Basin/Bath Mixer Trim Kits Only Chrome
Water Rating: 6 Star, 4.5L/Min
Wels REG No. T43205
Colours Available:



Matte Black
NR250810btMB



Brushed Nickel
NR250810btBN



Brushed Gold
NR250810btBG



Gun Metal
NR250810btGM

Whole Set

NR250810bCH

Dolce Wall Basin/Bath Mixer Chrome
Water Rating: 6 Star, 4.5L/Min
Wels REG No. T43205
Colours Available:



Matte Black
NR250810bMB



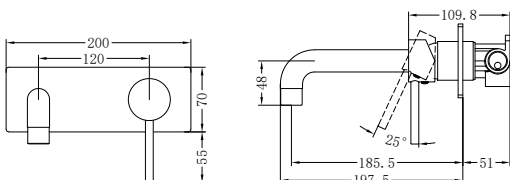
Brushed Nickel
NR250810bBN



Brushed Gold
NR250810bBG



Gun Metal
NR250810bGM





Project 35mm Universal
Wall Basin/Bath Mixer Body Only



Dolce Wall Basin/Bath Mixer Separate Back Plate Trim Kits Only Chrome
Water Rating: 6 Star, 4.5L/Min
Wels REG No. T43459
Colours Available:



Matte Black
NR250810ctMB



Brushed Nickel
NR250810ctBN



Brushed Gold
NR250810ctBG



Gun Metal
NR250810ctGM

Dolce Wall Basin/Bath Mixer Separate Back Plate Chrome
Water Rating: 6 Star, 4.5L/Min
Wels REG No. T43459
Colours Available:



Matte Black
NR250810cMB



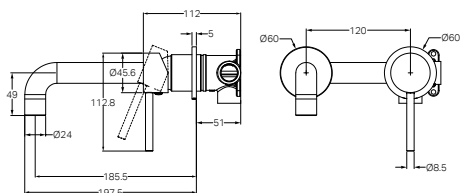
Brushed Nickel
NR250810cBN



Brushed Gold
NR250810cBG



Gun Metal
NR250810cGM



Universal Body

NRUB003

Project 35mm Universal
Shower Mixer With Divertor Body Only



Trim Kit

NR250811etCH

Dolce Shower Mixer With Divertor Separate
Back Plate Trim Kits Only Chrome
Water Rating: N/A
Colours Available:



Matte Black
NR250811etMB



Brushed Nickel
NR250811etBN



Brushed Gold
NR250811etBG



Gun Metal
NR250811etGM

Whole Set

NR250811eCH

Dolce Shower Mixer With Divertor
Separate Back Plate Chrome
Water Rating: N/A
Colours Available:



Matte Black
NR250811eMB



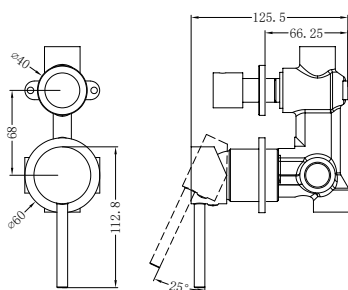
Brushed Nickel
NR250811eBN



Brushed Gold
NR250811eBG



Gun Metal
NR250811eGM



NR250803200CH

Dolce Basin/Bath Spout Only 215mm Chrome

Water Rating: 5 Star, 5L/Min

Wels REG No. T43223

Colours Available:



Matte Black
NR250803200MB



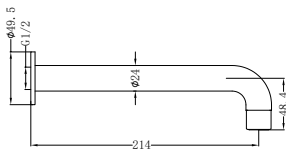
Brushed Nickel
NR250803200BN



Brushed Gold
NR250803200BG



Gun Metal
NR250803200GM



CELIA RANGE

With its strong edges and streamlined design, the Celia collection will add a trendy touch to any bathroom, kitchen or laundry space. Its well-defined edges and elegant curves are perfectly complemented by the gorgeously rounded taps for a look that is luxurious and modern.

Here at Nero Tapware, our designers work hard to understand current trends and the evolving needs of Australian families and property owners. In addition to updating existing designs, we also make it a point to stay abreast of industry developments in order to give our customers the best product we can offer. Like all of our collections, our Celia range also comes with a water saving feature to minimise wastage.



Matte Black

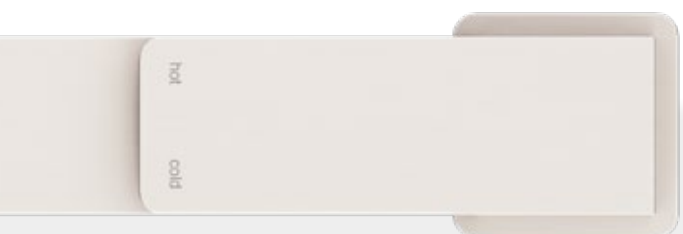


Brushed Nickel



Chrome





NR301502CH

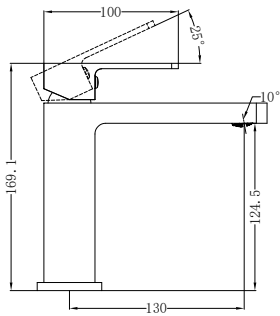
Celia Basin Mixer Builders Range Chrome
 Water Rating: 5 Star, 5L/Min
 Wels REG No. T43004
 Colours Available:



Matte Black
NR301502MB



Brushed Nickel
NR301502BN

**NR301501aCH**

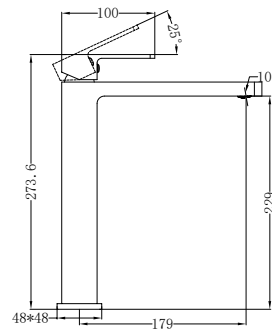
Celia Tall Basin Mixer Chrome
 Water Rating: 5 Star, 5L/Min
 Wels REG No. T43006
 Colours Available:



Matte Black
NR301501aMB



Brushed Nickel
NR301501aBN

**NR301506CH**

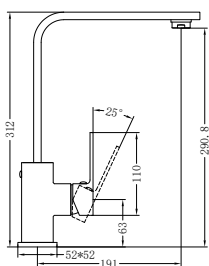
Celia Kitchen Mixer Builders Range Chrome
 Water Rating: 6 Star, 4.5L/Min
 Wels REG No. T43034
 Colours Available:



Matte Black
NR301506MB



Brushed Nickel
NR301506BN

**NR301507CH**

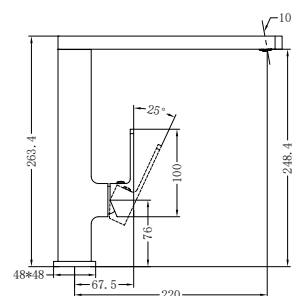
Celia Kitchen Mixer Chrome
 Water Rating: 6 Star, 4.5L/Min
 Wels REG No. T43007
 Colours Available:



Matte Black
NR301507MB



Brushed Nickel
NR301507BN



NR301507aCH

Celia Wall Basin/Bath Mixer Chrome

Water Rating: 5 Star, 5L/Min

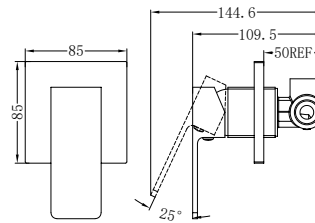
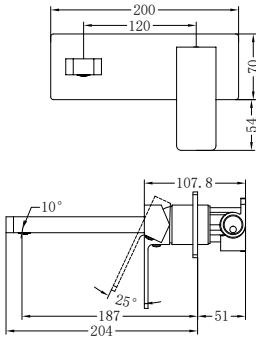
Wels REG No. T43008

Colours Available:

**NR301509CH**

Celia Shower Mixer Chrome

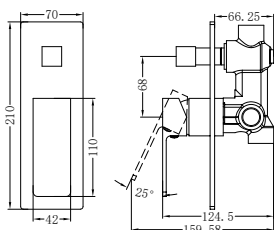
Colours Available:

**Matte Black**
NR301507aMB**Brushed Nickel**
NR301507aBN**Matte Black**
NR301509MB**Brushed Nickel**
NR301509BN**NR301509aCH**

Celia Shower Mixer With Divertor

Chrome

Colours Available:

**Matte Black**
NR301509aMB**Brushed Nickel**
NR301509aBN

CLASSIC RANGE

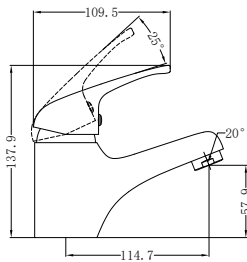
Our classic range with its simple design and tapered round edges is a true favourite for rental properties and economical new builds. It is a strong, chrome only range, which also lends itself to commercial applications.





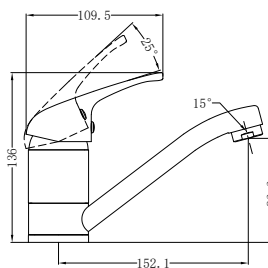
NR110001CH

Classic Basin Mixer Chrome
Water Rating: 6 Star, 4.5L/Min
Wels REG No. T43042
Colours Available:



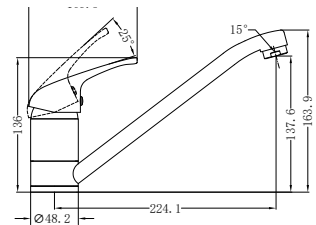
NR110007150CH

Classic Swivel Basin Mixer Chrome
Water Rating: 4 Star, 7.5L/Min
Wels REG No. T25466
Colours Available:



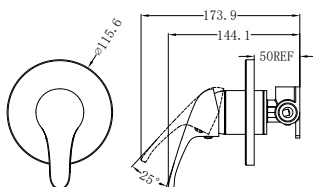
NR110007CH

Classic Sink Mixer Chrome
Water Rating: 4 Star, 7.5L/Min
Wels REG No. T06932
Colours Available:



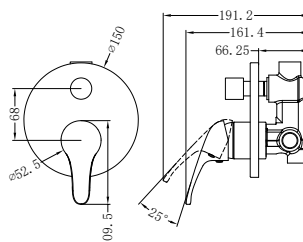
NR110009CH

Classic Shower Mixer
Chrome
Colours Available:



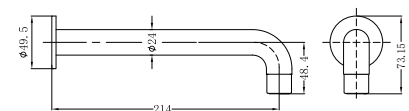
NR110009aCH

Classic Shower Mixer With
Divertor Chrome
Colours Available:



NR110003CH

Classic Bath Outlet Chrome
Water Rating: 5 Star, 6L/Min
Wels REG No. T28876
Colours Available:



DDA RANGE

NR250802bCH

Dolce Care Basin Mixer Chrome
Water Rating: 5 Star, 6L/Min
Wels REG No. T28858
Colours Available:



NR250809dCH

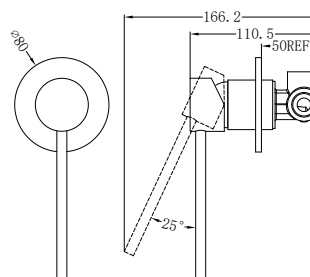
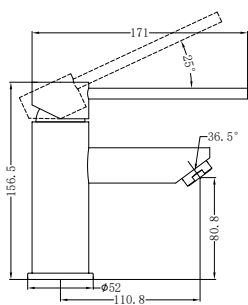
Dolce Care Shower Mixer Chrome
Colours Available:



Matte Black
NR250802bMB



Matte Black
NR250809dMB



**NR110001dCH**

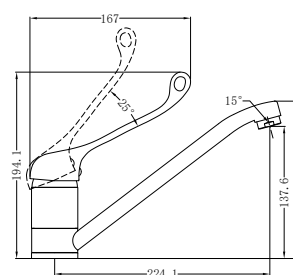
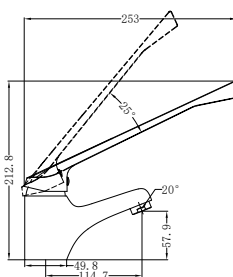
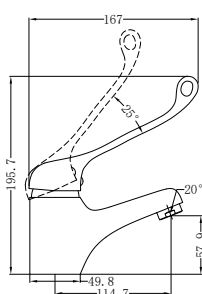
Classic Care Basin Mixer Chrome
Water Rating: 6 Star, 4.5L/Min
Wels REG No. T43041
Colours Available:

**NR110001eCH**

Classic Care Basin Mixer Extended
Handle Chrome
Water Rating: 6 Star, 4.5L/Min
Wels REG No. T43043
Colours Available:

**NR110007dCH**

Classic Care Sink Mixer Chrome
Water Rating: 4 Star, 7.5L/Min
Wels REG No. T34940
Colours Available:

**NR110007eCH**

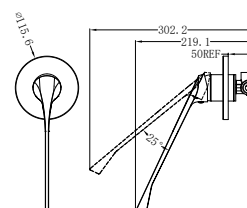
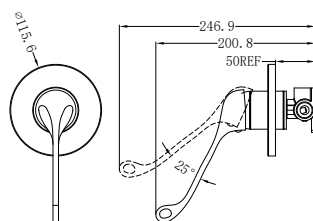
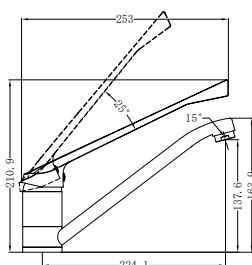
Classic Care Sink Mixer Extended
Handle Chrome
Water Rating: 4 Star, 7.5L/Min
Wels REG No. T34940
Colours Available:

**NR110009dCH**

Classic Care Shower Mixer Chrome
Colours Available:

**NR110009eCH**

Classic Care Shower Mixer
Extended Handle Chrome
Colours Available:



BATHROOM ACCESSORIES



Matte Black



Gun Metal



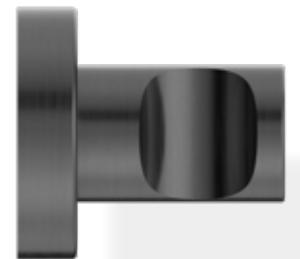
Brushed Nickel

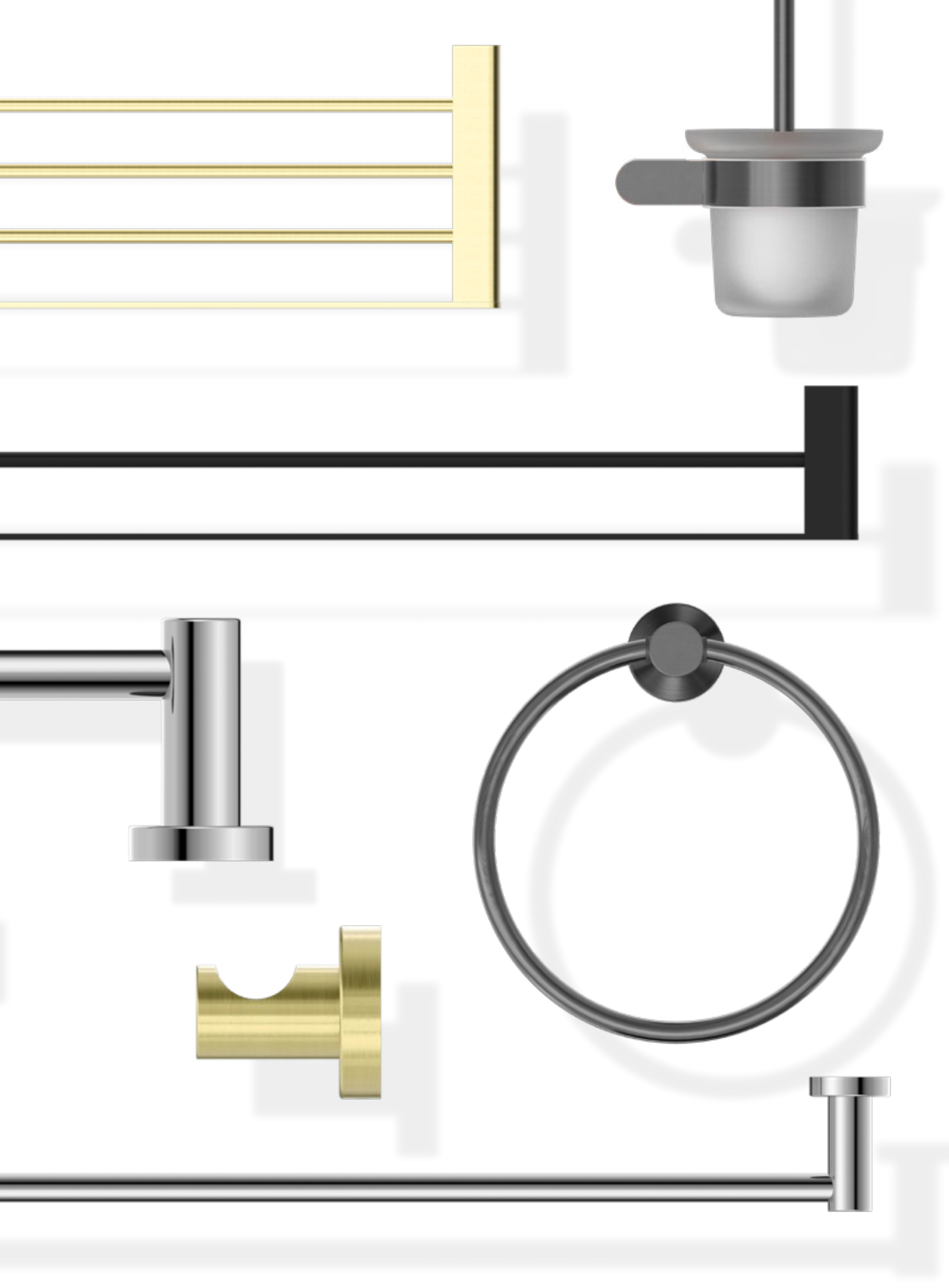


Chrome



Brushed Gold





NR9024CH

Bianca Single Towel Rail 600mm Chrome
Colours Available:

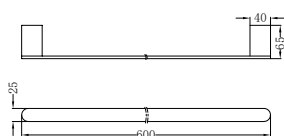


Matte Black
NR9024MB

Brushed Nickel
NR9024BN

Brushed Gold
NR9024BG

Gun Metal
NR9024GM

**NR9030CH**

Bianca Single Towel Rail 800mm Chrome
Colours Available:

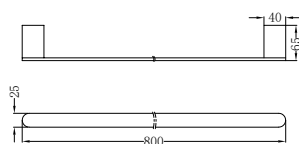


Matte Black
NR9030MB

Brushed Nickel
NR9030BN

Brushed Gold
NR9030BG

Gun Metal
NR9030GM



NR9024dCH

Bianca Double Towel Rail 600mm Chrome
Colours Available:



Matte Black
NR9024dMB



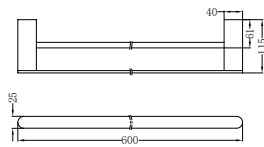
Brushed Nickel
NR9024dBN



Brushed Gold
NR9024dBG



Gun Metal
NR9024dGM

**NR9030dCH**

Bianca Double Towel Rail 800mm Chrome
Colours Available:



Matte Black
NR9030dMB



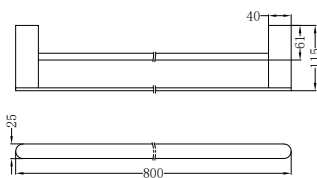
Brushed Nickel
NR9030dBN



Brushed Gold
NR9030dBG



Gun Metal
NR9030dGM



NR9082CH

Bianca Robe Hook Chrome
Colours Available:



Matte Black
NR9082MB



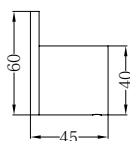
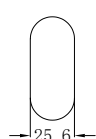
Brushed Nickel
NR9082BN



Brushed Gold
NR9082BG



Gun Metal
NR9082GM

**NR9086CH**

Bianca Toilet Roll Holder Chrome
Colours Available:



Matte Black
NR9086MB



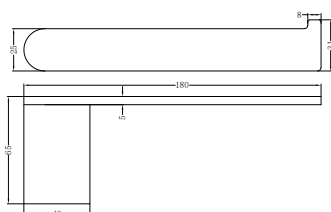
Brushed Nickel
NR9086BN



Brushed Gold
NR9086BG



Gun Metal
NR9086GM



NR9o86aCH

Bianca Toilet Roll Holder With Phone Holder Chrome
Colours Available:



Matte Black
NR9086aMB



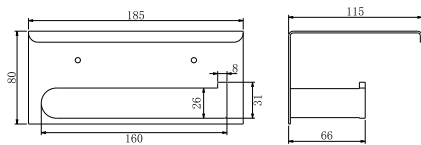
Brushed Nickel
NR9086aBN



Brushed Gold
NR9086aBG



Gun Metal
NR9086aGM

**NR9o80CH**

Bianca Hand Towel Rail Chrome
Colours Available:



Matte Black
NR9080MB



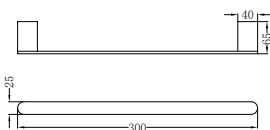
Brushed Nickel
NR9080BN



Brushed Gold
NR9080BG



Gun Metal
NR9080GM



NR9087aCH

Bianca Metal Shower Shelf Chrome
Colours Available:



Matte Black
NR9087aMB



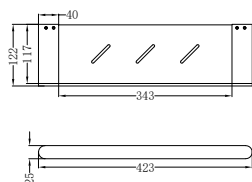
Brushed Nickel
NR9087aBN



Brushed Gold
NR9087aBG



Gun Metal
NR9087aGM

**NR9089CH**

Bianca Towel Rack Chrome
Colours Available:



Matte Black
NR9089MB



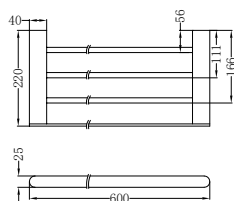
Brushed Nickel
NR9089BN



Brushed Gold
NR9089BG



Gun Metal
NR9089GM



NR9081CH

Bianca Soap Dish Holder Chrome
Colours Available:

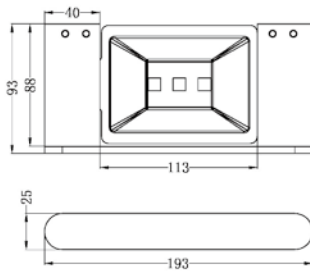


Matte Black
NR9081MB

Brushed Nickel
NR9081BN

Brushed Gold
NR9081BG

Gun Metal
NR9081GM

**NR1980CH**

Mecca Hand Towel Ring Chrome
Colours Available:

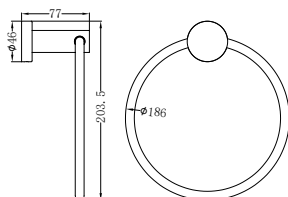


Matte Black
NR1980MB

Brushed Nickel
NR1980BN

Brushed Gold
NR1980BG

Gun Metal
NR1980GM



NR1986CH

Mecca Toilet Roll Holder Chrome
Colours Available:

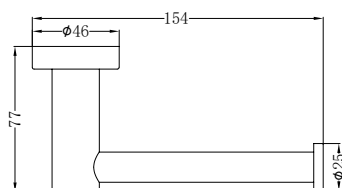


Matte Black
NR1986MB

Brushed Nickel
NR1986BN

Brushed Gold
NR1986BG

Gun Metal
NR1986GM

**NR1924CH**

Mecca Single Towel Rail 600mm Chrome
Colours Available:

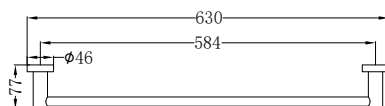


Matte Black
NR1924MB

Brushed Nickel
NR1924BN

Brushed Gold
NR1924BG

Gun Metal
NR1924GM



NR1930CH

Mecca Single Towel Rail 800mm Chrome
Colours Available:



Matte Black
NR1930MB



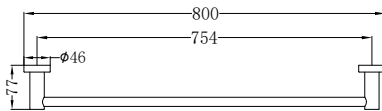
Brushed Nickel
NR1930BN



Brushed Gold
NR1930BG



Gun Metal
NR1930GM

**NR1924dCH**

Mecca Double Towel Rail 600mm Chrome
Colours Available:



Matte Black
NR1924dMB



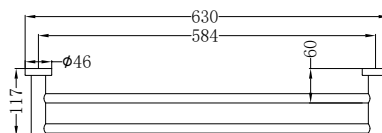
Brushed Nickel
NR1924dBN



Brushed Gold
NR1924dBG



Gun Metal
NR1924dGM



NR1930dCH

Mecca Double Towel Rail 800mm Chrome
Colours Available:



Matte Black
NR1930dMB



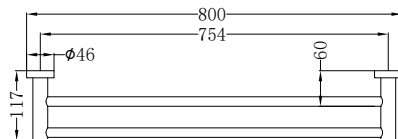
Brushed Nickel
NR1930dBN



Brushed Gold
NR1930dBG



Gun Metal
NR1930dGM

**NR1987aCH**

Mecca Metal Shower Shelf Chrome
Colours Available:



Matte Black
NR1987aMB



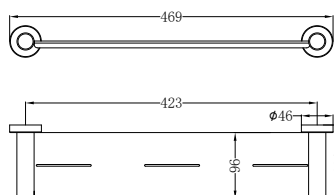
Brushed Nickel
NR1987aBN



Brushed Gold
NR1987aBG

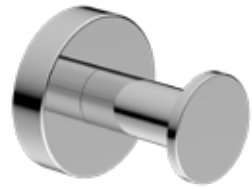


Gun Metal
NR1987aGM



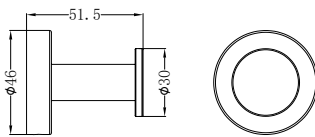
NR2082CH

Classic Robe Hook Chrome
Colours Available:



Matte Black
NR2082MB

Brushed Nickel
NR2082BN

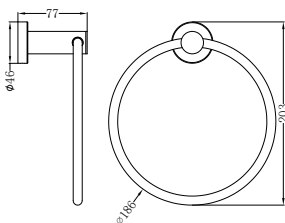
**NR2080CH**

Classic Hand Towel Ring Chrome
Colours Available:



Matte Black
NR2080MB

Brushed Nickel
NR2080BN



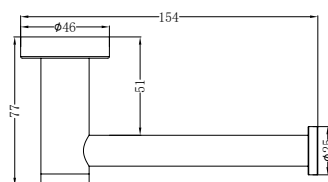
NR2086CH

Classic Toilet Roll Holder Chrome
Colours Available:



Matte Black
NR2086MB

Brushed Nickel
NR2086BN

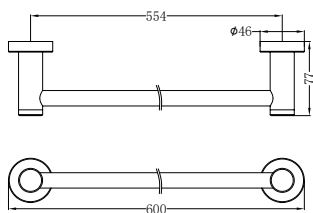
**NR2024CH**

Classic Single Towel Rail 600mm Chrome
Colours Available:



Matte Black
NR2024MB

Brushed Nickel
NR2024BN



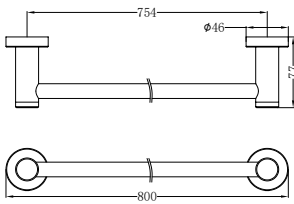
NR2030CH

Classic Single Towel Rail 800mm Chrome
Colours Available:



Matte Black
NR2030MB

Brushed Nickel
NR2030BN



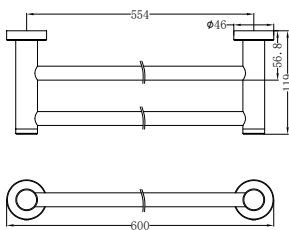
NR2024dCH

Classic Double Towel Rail 600mm Chrome
Colours Available:



Matte Black
NR2024dMB

Brushed Nickel
NR2024dBN



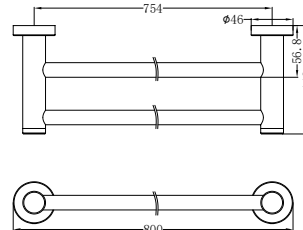
NR2030dCH

Classic Double Towel Rail 800mm Chrome
Colours Available:



Matte Black
NR2030dMB

Brushed Nickel
NR2030dBN



NR4682CH

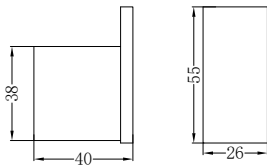
Celia Robe Hook Chrome
Colours Available:



Matte Black
NR4682MB



Brushed Nickel
NR4682BN

**NR4680CH**

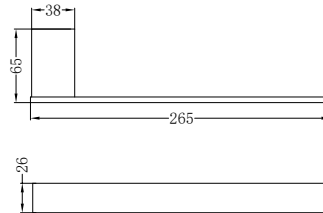
Celia Hand Towel Rail Chrome
Colours Available:



Matte Black
NR4680MB



Brushed Nickel
NR4680BN

**NR4686CH**

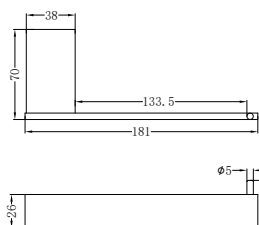
Celia Toilet Roll Holder Chrome
Colours Available:



Matte Black
NR4686MB



Brushed Nickel
NR4686BN

**NR4624CH**

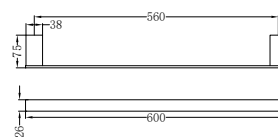
Celia Single Towel Rail 600mm Chrome
Colours Available:



Matte Black
NR4624MB



Brushed Nickel
NR4624BN



**NR4630CH**

Celia Single Towel Rail 800mm Chrome
Colours Available:

**NR4624dCH**

Celia Double Towel Rail 600mm Chrome
Colours Available:



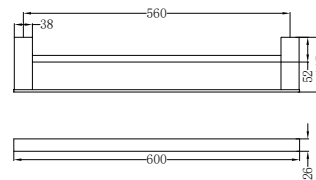
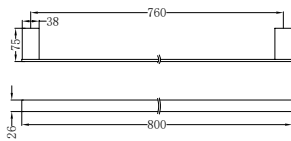
Matte Black
NR4630MB

Brushed Nickel
NR4630BN



Matte Black
NR4624dMB

Brushed Nickel
NR4624dBN

**NR4630dCH**

Celia Double Towel Rail 800mm Chrome
Colours Available:

**NR4687aCH**

Celia Metal Shelf Chrome
Colours Available:



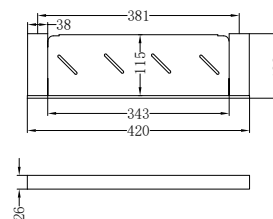
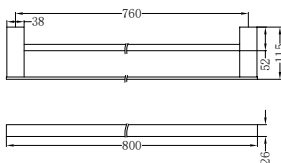
Matte Black
NR4630dMB

Brushed Nickel
NR4630dBN



Matte Black
NR4687aMB

Brushed Nickel
NR4687aBN



NRCRo2CH

Classic Care SS304 450X450
Right Angle Grab Bar (Concealed
Fixing) Chrome
Colours Available:



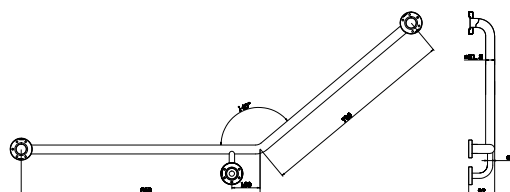
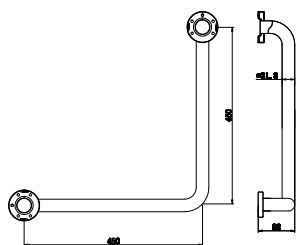
Matte Black
NRCR02MB

NRCRo3|CH

Classic Care SS304 800X700 140
Degrees Left Hand (Concealed
Fixing) Chrome
Colours Available:



Matte Black
NRCR03IMB

**NRCRo3rCH**

Classic Care SS304 800 X 700
140 Degrees Right Hand Chrome
Colours Available:



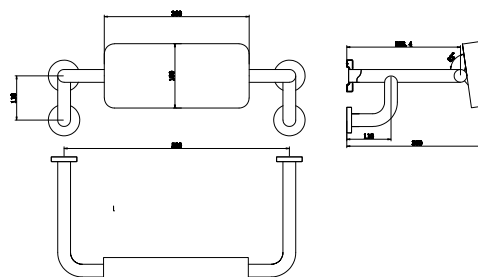
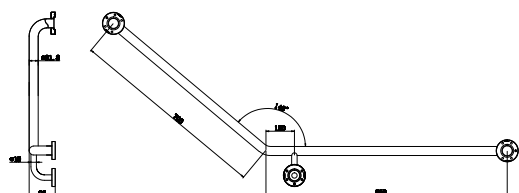
Matte Black
NRCR03rMB

NRCRo4CH

Classic Care SS304
Back Rest Chrome
Colours Available:



Matte Black
NRCR04MB



NRCR01300CH

Classic Care SS304 300mm Grab
Bar (Concealed Fixing) Chrome
Colours Available:



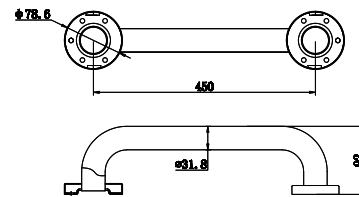
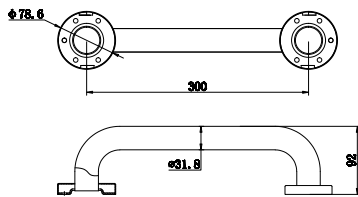
Matte Black
NRCR01300MB

NRCR01450CH

Classic Care SS304 450mm Grab
Bar (Concealed Fixing) Chrome
Colours Available:



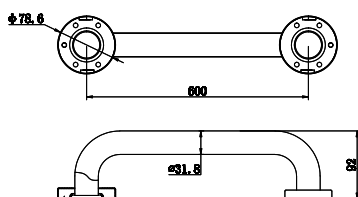
Matte Black
NRCR01450MB

**NRCR01600CH**

Classic Care SS304 600mm Grab
Bar (Concealed Fixing) Chrome
Colours Available:



Matte Black
NRCR01600MB



SHOWERS

Our Shower collection is solid yet stylish, with beautiful curves and a design aesthetic that screams minimalist.

These elegant showers come in a wide range of colours to suit any space, including black, chrome, brushed nickel even brushed gold and gun metal.



Matte Black



Gun Metal



Brushed Nickel



Chrome

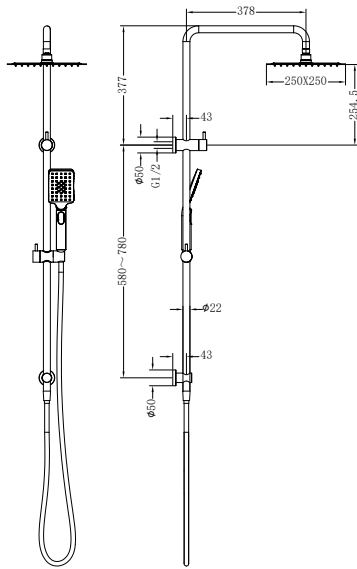


Brushed Gold



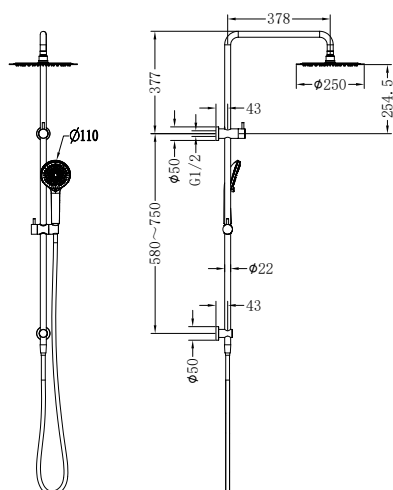


Square Project Twin Shower Chrome
Water Rating: Overhead Shower 3 Star 9L/Min,
Hand Shower 4 Star 7.5L/Min
Wels REG No. S17335
Colours Available:



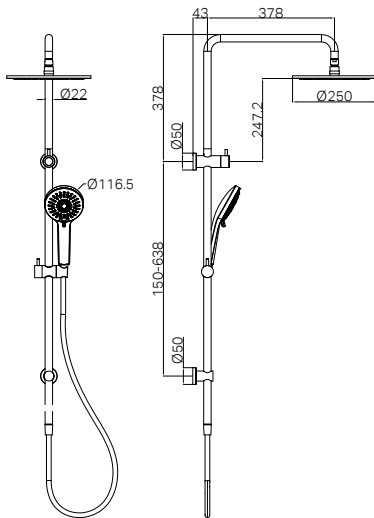
Gun Metal
NR232105eGM

Colours Available:



Gun Metal
NR232105fGM

Colours Available:



Gun Metal
NR250805dGM

NR301505cMB

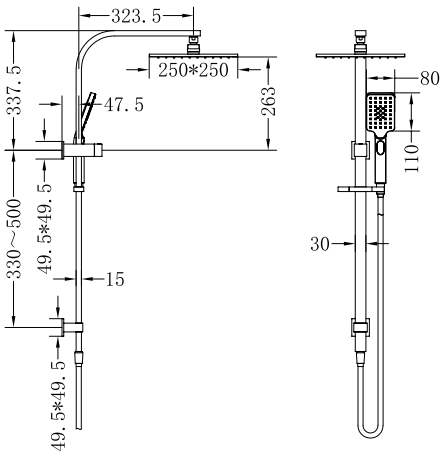
Celia Twin Shower Matte Black

Water Rating: Overhead Shower 4 Star 7.5L/Min,

Hand Shower 4 Star 7.5L/Min

Wels REG No. S17449

Colours Available:



Brushed Nickel
NR301505cBN



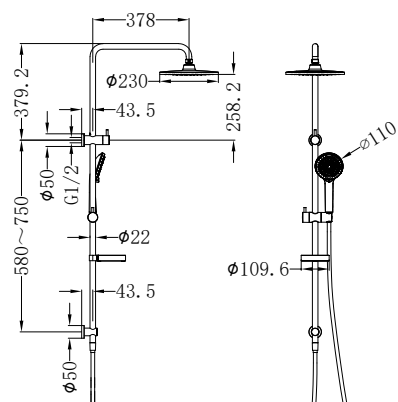
Brushed Gold
NR301505cBG



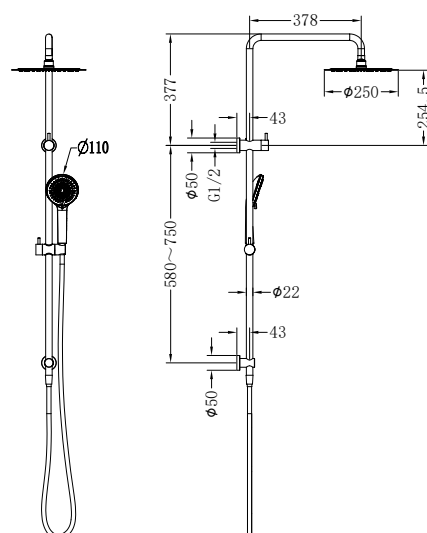
Gun Metal
NR301505cGM

NR232105MB

Builder Project Twin Shower Set Matte Black
 Water Rating: Overhead Shower 4 Star 7.5L/Min,
 Hand Shower 4 Star 7.5L/Min
 Wels REG No. S17412
 Colours Available:

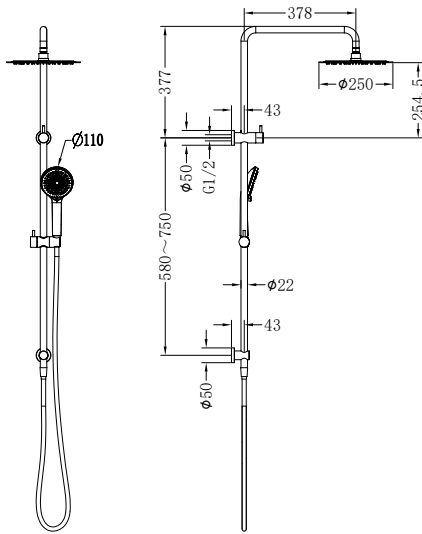
**NR232105dBG**

Round Project Twin Shower Brushed Gold
 Water Rating: Overhead Shower 3 Star 8L/Min,
 Hand Shower 4 Star 7.5L/Min
 Wels REG No. S17334
 Colours Available:

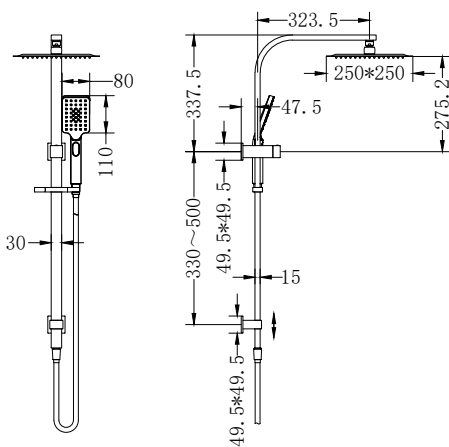


NR232105dGM

Round Project Twin Shower Gun Metal
 Water Rating: Overhead Shower 3 Star 8L/Min,
 Hand Shower 4 Star 7.5L/Min
 Wels REG No. S17334
 Colours Available:

**NR301505cCH**

Celia Twin Shower Chrome
 Water Rating: Overhead Shower Not Star Rated 7.5L/Min,
 Hand Shower Not Star Rated 6L/Min
 Wels REG No. S17474
 Colours Available:



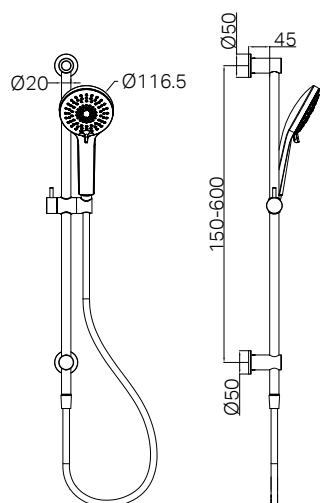
NR314aCH

3 Function Shower Rail Chrome

Wels Rating: Not Star Rated, 7.5L/Min

Wels REG No. S18363

Colours Available:



Matte Black
NR314aMB



Brushed Nickel
NR314aBN

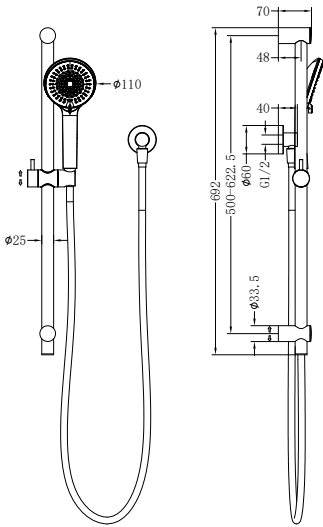


Brushed Gold
NR314aBG



Gun Metal
NR314aGM

NR318CH
Round Metal Project Rail Shower Chrome
Water Rating: 3 Star, 9L/Min
Wels REG No. S17355
Colours Available:



Matte Black
NR318MB



Brushed Nickel
NR318BN



Brushed Gold
NR318BG



GUN METAL
NR318GM

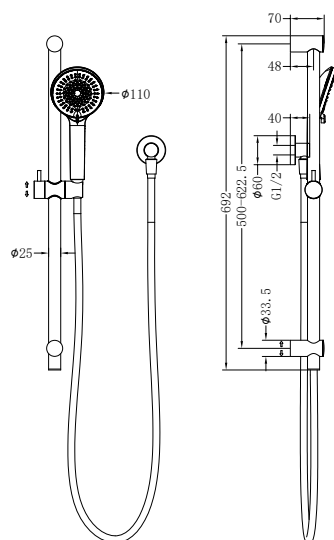
NR319CH

Round Metal Project Shower Rail 4 Star Rating Chrome

Wels Rating: 4 Star, 6.5L/Min

Wels REG No. S18000

Colours Available:



Matte Black
NR319MB



Brushed Nickel
NR319BN



Brushed Gold
NR319BG



Gun Metal
NR319GM

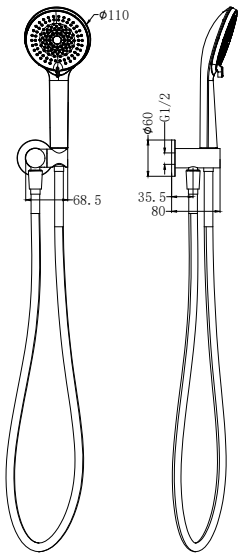
NR320CH

Project Round Shower On Bracket 4 Star Rating Chrome

Wels Rating: 4 Star, 6.5L/Min

Wels REG No. S18001

Colours Available:



Matte Black
NR320MB



Brushed Nickel
NR320BN



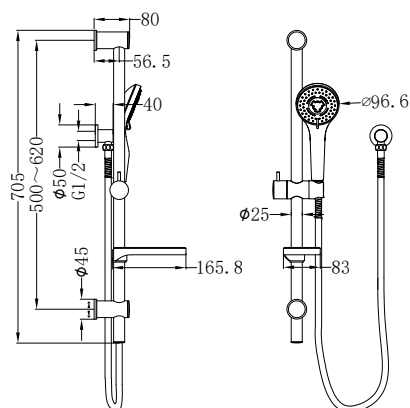
Brushed Gold
NR320BG



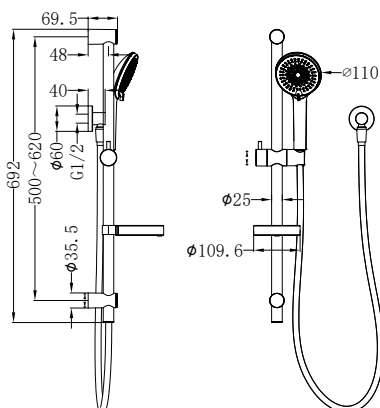
Gun Metal
NR320GM

NR315CH

Builder Budget Shower Rail Chrome
 Water Rating: Not Star Rated, 6L/Min
 Wels REG No. S15522
 Colours Available:

**NR315MB**

Builder Project Rail Shower Matte Black
 Water Rating: 3 Sta, 9L/Min
 Wels REG No. S17354
 Colours Available:



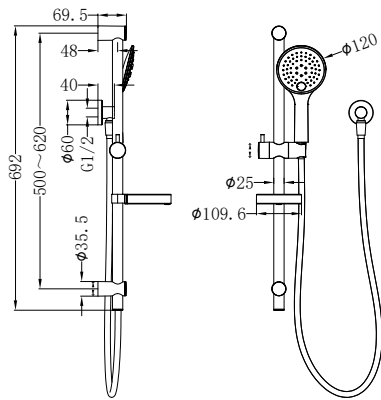
NR232105aBN

Builder Project Rail Shower Brushed Nickel

Water Rating: 3 Star, 9L/Min

Wels REG No. S16419

Colours Available:



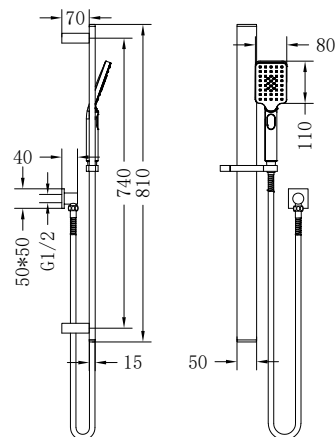
NR316CH

Celia New Shower Rail Chrome

Water Rating: 5 star, 6L/Min

Wels REG No. S15610

Colours Available:



Matte Black
NR316MB



Brushed Nickel
NR316BN



Brushed Gold
NR316BG



Gun Metal
NR316GM

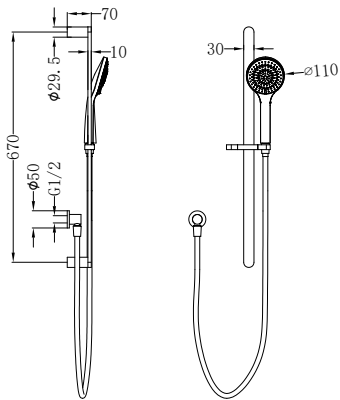
NR30802CH

Ecco Shower Rail With Air Shower

Water Rating: 3 Star 9L/Min

Wels REG No. S16421

Colours Available:



Matte Black
NR30802MB



Brushed Nickel
NR30802BN

NR502CH

Round Shower Arm 330mm Length Chrome
Colours Available:



Matte Black
NR502MB



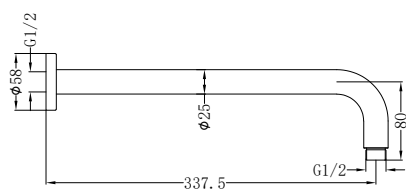
Brushed Nickel
NR502BN



Brushed Gold
NR502BG



Gun Metal
NR502GM

**NR501CH**

Square Shower Arm Chrome
Colours Available:



Matte Black
NR501MB



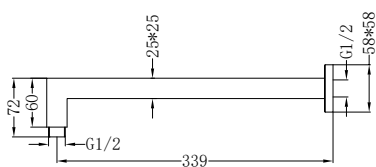
Brushed Nickel
NR501BN



Brushed Gold
NR501BG



Gun Metal
NR501GM



NR505CH

Square Swivel Shower Arm Chrome
Colours Available:



Matte Black
NR505MB



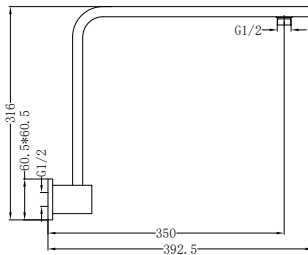
Brushed Nickel
NR505BN



Brushed Gold
NR505BG



Gun Metal
NR505GM

**NR506CH**

Round Swivel Shower Arm Chrome
Colours Available:



Matte Black
NR506MB



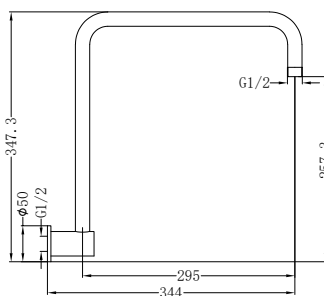
Brushed Nickel
NR506BN



Brushed Gold
NR506BG



Gun Metal
NR506GM



NR503100CH/NR503150CH/NR503300CH
/NR503450CH/NR503600CH

Round Ceiling Arm 100mm/150mm/300mm
/450mm/600mm Length Chrome
Colours Available:



Matte Black

NR503100MB/NR503300MB/NR503450MB



Brushed Nickel

NR503100BN/NR503300BN



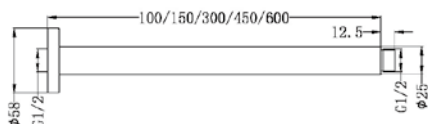
Brushed Gold

NR503100BG/NR503300BG



Gun Metal

NR503100GM/NR503300GM



NR504150CH/NR504300CH
/NR504450CH/NR504600CH

Square Ceiling Arm 150mm/300mm
/450mm/600mm Length Chrome
Colours Available:



Matte Black

NR504300MB/NR504450MB



Brushed Nickel

NR504300BN



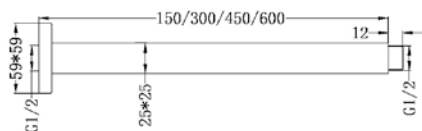
Brushed Gold

NR504300BG



Gun Metal

NR504300GM



Round Shower Arm 500mm Length Chrome
Colours Available:



Matte Black
NR502LMB



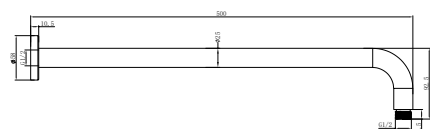
Brushed Nickel
NR502LBN



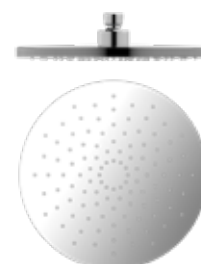
Brushed Gold
NR502LBG



Gun Metal
NR502LGM



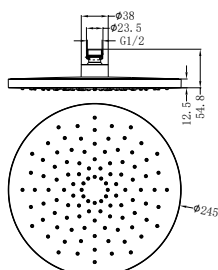
250mm Abs Round Shower Head Chrome
Water Rating: 4 Star, 7.5L/Min
Wels REG No. S16423
Colours Available:



Matte Black
NR508088MB



Brushed Nickel
NR508088BN



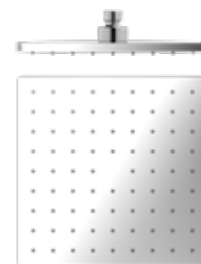
NR508089CH

250mm Abs Square Shower Head Chrome

Water Rating: 3 Star, 9L/Min

Wels REG No. S16424

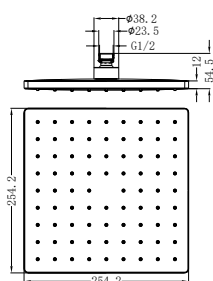
Colours Available:



Matte Black
NR508089MB



Brushed Nickel
NR508089BN

**NRROA1001CH**

250mm Round Shower Head Chrome

Water Rating: 3 Star, 9L/Min

Wels REG No. S16683

Colours Available:



Matte Black
NRROA1001MB



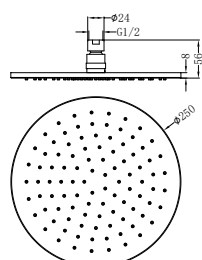
Brushed Nickel
NRROA1001BN



Brushed Gold
NRROA1001BG



Gun Metal
NRROA1001GM



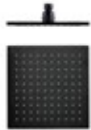
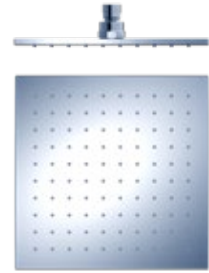
NRROB1003CH

250mm Square Shower Head Chrome

Water Rating: 3 Star, 9L/Min

Wels REG No. S16685

Colours Available:



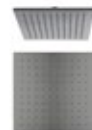
Matte Black
NRROB1003MB



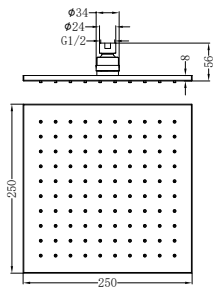
Brushed Nickel
NRROB1003BN



Brushed Gold
NRROB1003BG



Gun Metal
NRROB1003GM

**NR507036CH**

250mm Round Stainless Steel Shower Head

4 Star Rating Chrome

Water Rating: 4 Star, 6.5L/Min

Wels REG No. S18002

Colours Available:



Matte Black
NR507036MB



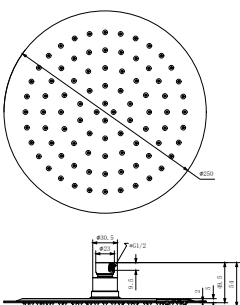
Brushed Nickel
NR507036BN



Brushed Gold
NR507036BG



Gun Metal
NR507036GM





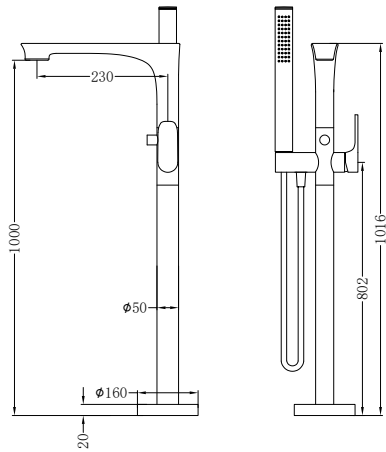
NR321503aCH

Bianca Freestanding Bath Mixer With Hand Shower Chrome

Water Rating: Not Star Rated, 7L/Min

Wels REG No. S15618

Colours Available:



Matte Black
NR321503aMB



Brushed Nickel
NR321503aBN



Brushed Gold
NR321503aBG



Gun Metal
NR321503aGM

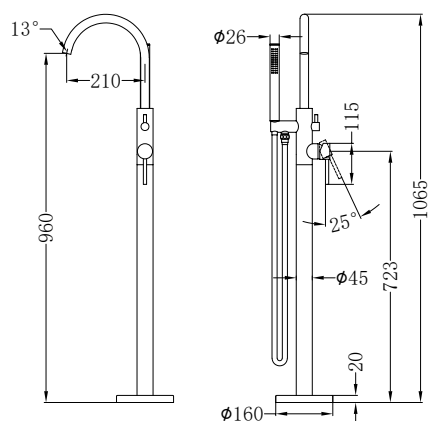
NR210903aCH

Mecca Round Freestanding Mixer With Hand Shower Chrome

Water Rating: 3 Star, 9L/Min

Wels REG No. S17463

Colours Available:



Matte Black
NR210903aMB



Brushed Nickel
NR210903aBN



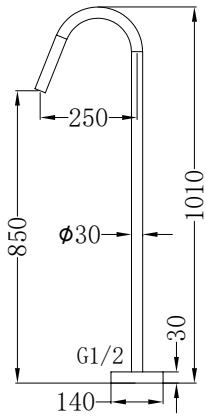
Brushed Gold
NR210903aBG



Gun Metal
NR210903aGM

NR221903aCH

Mecca Freestanding Bath Spout Only Chrome
Colours Available:



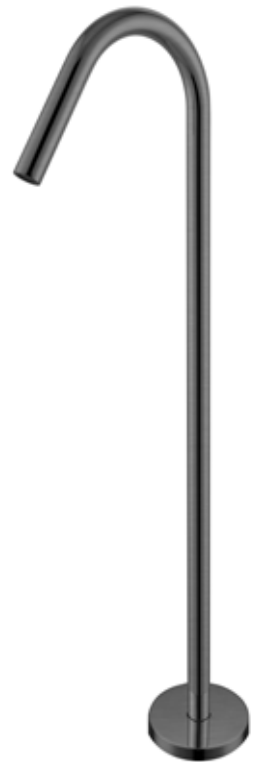
Matte Black
NR221903aMB



Brushed Nickel
NR221903aBN



Brushed Gold
NR221903aBG

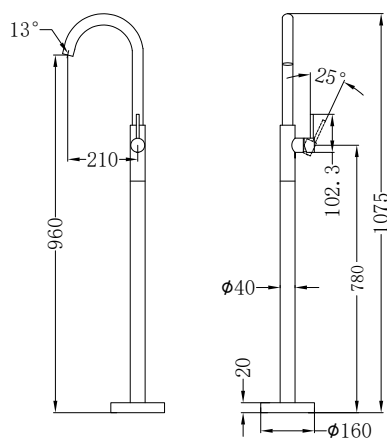


Gun Metal
NR221903aGM

NR210903a01CH

Mecca Freestanding Bath Mixer Chrome

Colours Available:



Matte Black
NR210903a01MB



Brushed Nickel
NR210903a01BN



Brushed Gold
NR210903a01BG



Gun Metal
NR210903a01GM



OTHERS ACCESSORIES



Matte Black



Gun Metal



Brushed Nickel



Chrome



Brushed Gold

NRA706CH

Universal Pop Up Waste Chrome
Colours Available:



Matte Black
NRA706MB



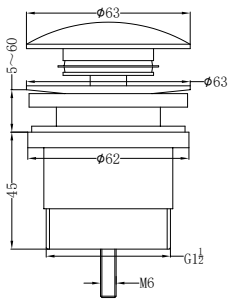
Brushed Nickel
NRA706BN



Brushed Gold
NRA706BG



Gun Metal
NRA706GM

**NRA707CH**

40mm Bath Pop-Up Plug With Removabel
Waste No Overflow Chrome
Colours Available:



Matte Black
NRA707MB



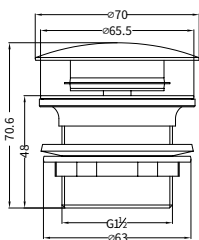
Brushed Nickel
NRA707BN



Brushed Gold
NRA707BG



Gun Metal
NRA707GM

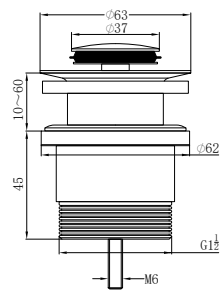


NRA47ICH

Universal Project Pop Up Waste Chrome
Colours Available:



Matte Black
NRA47IMB

**NRA186wCH**

40mm Round Bottle Trap Chrome
Colours Available:



Matte Black
NRA186wMB



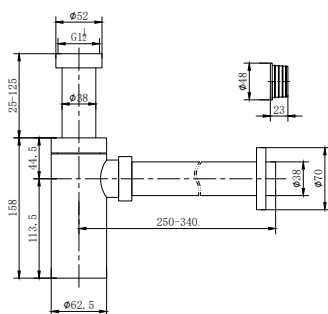
Brushed Nickel
NRA186wBN



Brushed Gold
NRA186wBG



Gun Metal
NRA186wGM



Non-Heated Towel Ladder Chrome
Colours Available:



Matte Black
NR190001MB



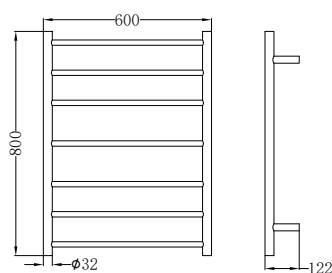
Brushed Nickel
NR190001BN



Brushed Gold
NR190001BG



Gun Metal
NR190001GM



Mini Cistern Stop Chrome
Colours Available:



Matte Black
NR262109eMB



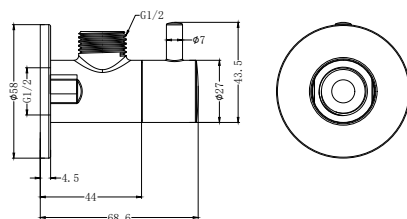
Brushed Nickel
NR262109eBN



Brushed Gold
NR262109eBG



Gun Metal
NR262109eGM

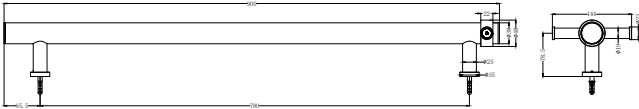


NRV901CH

Non-Heated Vertical Towel Rail 900mm Chrome
Colours Available:



			
Matte Black NRV901MB	Brushed Nickel NRV901BN	Brushed Gold NRV901BG	Gun Metal NRV901GM

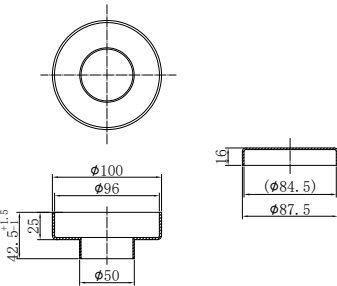


NRFW003CH

100mm Round Tile Insert Floor Waste
50mm Outlet Chrome
Colours Available:



			
Matte Black NRFW003MB	Brushed Nickel NRFW003BN	Brushed Gold NRFW003BG	Gun Metal NRFW003GM



NRFW005CH

130mm Round Tile Insert Floor Waste

100mm Outlet Chrome

Colours Available:



Matte Black
NRFW005MB



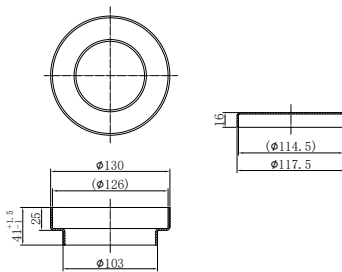
Brushed Nickel
NRFW005BN



Brushed Gold
NRFW005BG



Gun Metal
NRFW005GM



NRFW006MB

100mm Square Tile Insert Floor Waste

50mm Outlet Matte Black

Colours Available:



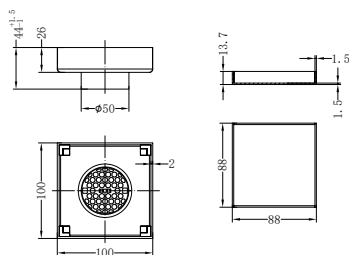
Brushed Nickel
NRFW006BN



Brushed Gold
NRFW006BG



Gun Metal
NRFW006GM

**NRFW008MB**

130mm Square Tile Insert Floor Waste

100mm Outlet Matte Black

Colours Available:



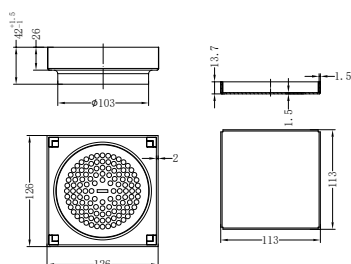
Brushed Nickel
NRFW008BN



Brushed Gold
NRFW008BG



Gun Metal
NRFW008GM



NRFW009MB

100mm Square Tile Insert Floor Waste
80mm Outlet Matte Black
Colours Available:



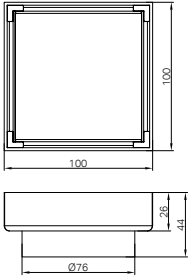
Brushed Nickel
NRFW009BN



Brushed Gold
NRFW009BG



Gun Metal
NRFW009GM



NRSH101aCH

90 Degree Glass To Wall Shower Hinge

10mm Glass Chrome

Colours Available:



Matte Black
NRSH101aMB



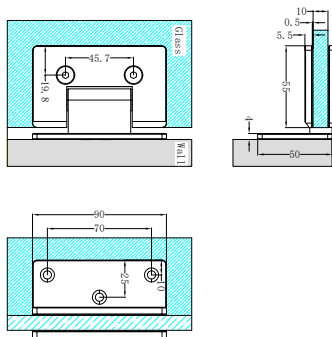
Brushed Nickel
NRSH101aBN



Brushed Gold
NRSH101aBG



Gun Metal
NRSH101aGM

**NRSH102aCH**

180 Degree Glass To Glass Shower Hinge 10mm Glass Chrome

Hinge 10mm Glass Chrome

Colours Available:



Matte Black
NRSH102aMB



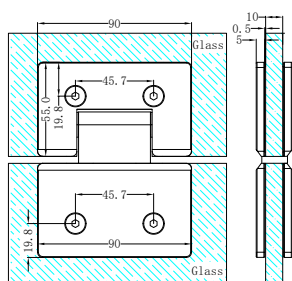
Brushed Nickel
NRSH102aBN



Brushed Gold
NRSH102aBG



Gun Metal
NRSH102aGM



NRSH201aCH

Over-Panel Glass To Glass Fitting 10mm Glass Chrome
Colours Available:



Matte Black
NRSH201aMB



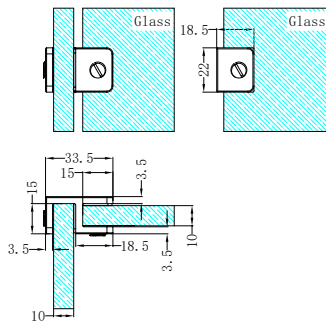
Brushed Nickel
NRSH201aBN



Brushed Gold
NRSH201aBG



Gun Metal
NRSH201aGM

**NRSH202aCH**

Shower F Bracket 10mm Glass Chrome
Colours Available:



Matte Black
NRSH202aMB



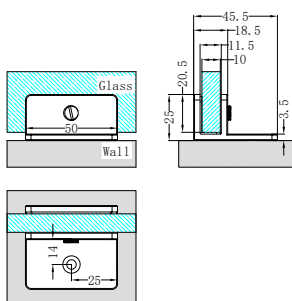
Brushed Nickel
NRSH202aBN



Brushed Gold
NRSH202aBG



Gun Metal
NRSH202aGM



NRSH203aCH

Shower U Bracket 10mm Glass Chrome

Colours Available:



Matte Black
NRSH203aMB



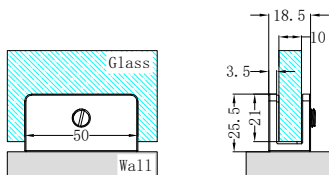
Brushed Nickel
NRSH203aBN



Brushed Gold
NRSH203aBG



Gun Metal
NRSH203aGM

**NRSH204aCH**

90 Degree Glass To Wall Bracket 10mm Glass Chrome

Colours Available:



Matte Black
NRSH204aMB



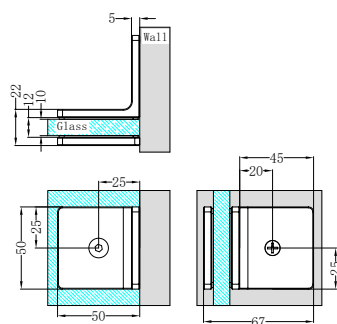
Brushed Nickel
NRSH204aBN



Brushed Gold
NRSH204aBG



Gun Metal
NRSH204aGM



NRSH301aCH

Round Shower Knob Chrome
Colours Available:



Matte Black
NRSH301aMB



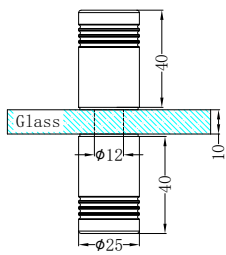
Brushed Nickel
NRSH301aBN



Brushed Gold
NRSH301aBG



Gun Metal
NRSH301aGM

**NRSH302aCH**

Square Shower Knob Handle Chrome
Colours Available:



Matte Black
NRSH302aMB



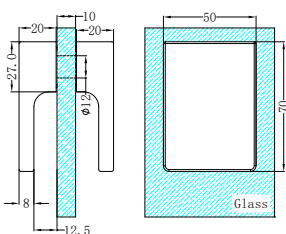
Brushed Nickel
NRSH302aBN



Brushed Gold
NRSH302aBG



Gun Metal
NRSH302aGM



NRSH303aCH

Towel Bar 500mm Chrome

Colours Available:



Matte Black
NRSH303aMB



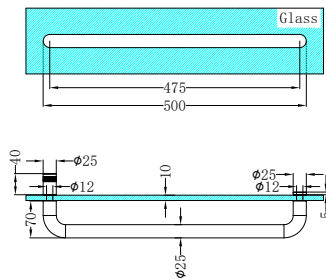
Brushed Nickel
NRSH303aBN



Brushed Gold
NRSH303aBG



Gun Metal
NRSH303aGM

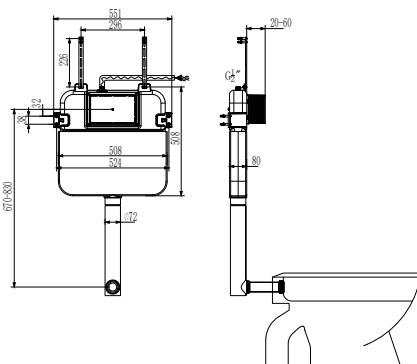
**G30033**

R&T In-Wall Cistern

Wels Rating: 4 Star, Full flush 4.5L/Min,

Half flush 3.0L/Min, Average flush 3.3L/Min

Wels REG No. L07959

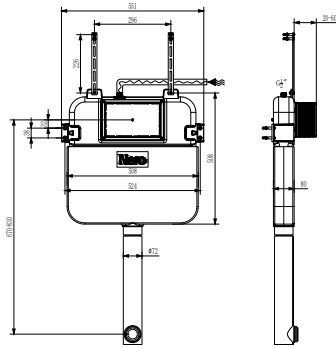


Nero

G30035

Concealed Pneumatic In-Wall Cistern

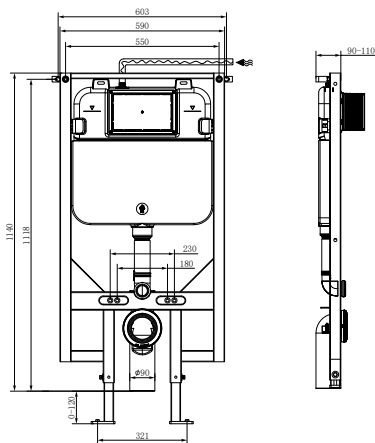
Water Rating: 4 Star, Full Flush 4.7L/Min,
Half Flush 3.2L/Min, Average Flush 3.5L/Min
Wels REG No. L07960

**G30034**

R&T Wall Hung In-Wall Cistern II

Wels Rating: 4 Star, 3.3L/Min

Wels REG No. L08086



WARRANTY POLICY

1. Warranty Coverage Statement

Nero Tapware is committed to providing high-quality products designed to meet the highest industry standards. Our warranty reflects our confidence in the durability and reliability of our products.

2. Applicability

This warranty applies to goods purchased on or after 1st May 2024, covering both Australia and New Zealand markets, in compliance with the Australian Consumer Law (ACL) and New Zealand's Consumer Guarantees Act (CGA).

3. Warranty Periods

Premium Range (Residential Use)		
Category	Warranty Period(Years)	Warranty Details
Zen, Opal, Kara, York, Bianca, Serenity, Mecca & Mecca Care Tapware	25 / 25 / 2	-25 years replacement cartridge only -25 years replacement products or parts on all finishes -2 years replacement products or parts & labour
Zen, Opal, York, Bianca, Mecca & Mecca Care Showers	25 / 2	-25 years replacement products or parts on all finishes -25 years on hand showers, shower heads, Shower hoses replacement only (labour not included) -2 years replacement products or parts & labour
Zen, Opal, York, Bianca, Mecca & Mecca Care Bathroom Accessories	25	-25 years replacement products or parts on all finishes
Opal Metal Basins	25	-25 years replacement products on all finishes
Heated Towel Rails	25 / 1	-25 years replacement products or parts on all finishes -1 year on power transformer replacement
Electronic Mixers / Taps & Push Taps	25 / 2	-25 years replacement products or parts on all finishes -2 years Replacement products or parts & labour

Premium Range (Commercial Use)		
Category	Warranty Period(Years)	Warranty Details
Zen, Opal, Kara, York, Bianca, Serenity, Mecca & Mecca Care Tapware	15 / 10 / 1	-15 years replacement cartridge only -10 years replacement products or parts on all finishes -1 year replacement products or parts & labour
Zen, Opal, York, Bianca, Mecca & Mecca Care Showers	10 / 1	-10 years replacement products or parts on all finishes -10years on hand showers, shower heads, Shower hoses replacement only (labour not included) -1 year replacement products or parts & labour
Zen, Opal, York, Bianca, Mecca & Mecca Care Bathroom Accessories	10	-10 years replacement products or parts on all finishes
Opal Metal Basins	10	-10 years replacement products on all finishes
Heated Towel Rails	10 / 1	-10 years replacement products or parts on all finishes -1 year on power transformer
Electronic Mixers / Taps & Push Taps	2 / 1	-2 years replacement products or parts on all finishes -1 year Replacement products or parts & labour

Standard Range (Residential and Commercial)

Category	Warranty Period(Years)	Warranty Details
Mixer Taps	15 / 10 / 1	-15 years replacement Cartridge only -10 years replacement products or parts on all finishes -10 years on washing machine stops replacement only -1 year replacement products or parts & labour
Electronic Mixers / Taps & Push Taps	2 / 1	-2 years replacement products or parts on all finishes -1 year replacement products or parts & labour
Showers	10 / 1	-10 years replacement products or parts on chrome finishes -10 years replacement products or parts on other finishes -10 years on hand showers, shower heads, Shower hoses replacement only (labour not included) -1 year replacement products or parts & labour
Bath Outlets	10	-10 years replacement products or parts only on all finishes
Bathroom Accessories	10	-10 years replacement products or parts only on all finishes
Other Accessories	10	-10 years on universal pop-up waste replacement only -10 years on bottle trap replacement only -10 years on glass hardware replacement only -10 years product replacement and 1 year labour on toilet push plate only -10 years product replacement and 1 year labour on cistern only -10 years on floor waste replacement only

4. The warranty period commences from date of purchase, or for new buildings from date of handover.

5. How to make a warranty claim?

To make a warranty claim, customers must contact the Seller from which the goods were purchased or contact Nero Tapware directly.

*Proof of purchase or equivalent documentation is required. (e.g. Handover documentation for new homes, Tax Invoice, Water Marks, etc.)
For Australia Consumers and New Zealand Consumers,

Australia

☎ 03 8786 3170

✉ support@nerotapware.com.au

New Zealand

☎ 09 870 5549

✉ support@nerotapware.co.nz

6. The expense of claiming on the warranty will be borne by the customer

7. This warranty covers the repair or, at Supplier's option, replacement of any goods which are defective through faulty manufacture or materials, free of charge and labour. The Supplier reserves the right to alter, or amend this warranty offer in writing at any time. The Supplier reserves the right to provide Minor components (e.g. Handles, aerators, buttons, dress rings, spindle/cartridges and seals) as 'Parts Only' to the customer as part of replacement warranty.

This warranty does not cover any claims for labour, or additional products/parts associated with allegedly faulty goods for work supplied by an outside party that is not approved in advance in writing by the Supplier.

8. For installed goods, the Supplier requires adequate access to evaluate the goods, fittings, and fixtures for any warranty claim, as well as to perform any necessary warranty repairs. The Supplier will not be liable for any consequential damage or costs if adequate access to the goods, fittings, or fixtures is not provided.

9. For discontinued or unavailable goods, the Supplier may replace the goods with equivalent current or available goods, using best endeavours and product knowledge to match the appearance and specifications of the original goods.

10. Supplier's obligations under warranty are limited to the repair or, at Supplier's option, replacement of any product which are defective through faulty workmanship or materials. To the extent permitted by law, Supplier will not be liable for any loss to furniture, floor coverings, walls, fixtures or any consequential loss of any kind caused by any defect in the product components.

11. This warranty does not cover defects caused by or arising from any of the following:

11.1. Goods installed by a person other than a licensed plumber. This does not apply to bathroom accessories such as towel rails, shelves, etc.

11.2. Goods not installed to relevant national standards or state Regulations.

11.3. Tapware exposed to water pressures and/or temperatures that exceed stated limitations as per the standard installation instructions. Note: AS/NZS 3500.1:2003 specifies 500kPa maximum water supply pressure at any outlet within a building for new

installations.

11.4. Fitting of other devices to the outlet of tapware (e.g. water filters).

11.5. Fitting of in tap body or end of line water flow REGulating devices that have not been approved by Supplier.

11.6. Products used for incorrect applications, non-potable water, etc.

11.7. Damage as a result of obstruction due to inadequate flushing of system before use.

11.8. Service, repairs or other non-standard replacement parts previously undertaken without Supplier's prior written approval.

11.9. Damage to finishes by adhesives, sealant, etc.

11.10. Damage to finishes which arise from installation or post-installation use.

11.11. Failure to observe manufacturer's care and cleaning instructions.

11.12. Improper or abusive use of product and/or damage resulting from misuse, accident or neglect.

11.13. Fair wear and tear, such as the working seals in the inlet and outlet valves, including scratching from cleaning etc.

Note: It is the installer/consumers responsibility to ensure:

- Product is not damaged prior to installation.
- They are happy with their purchase.
- The product has all of its components.
- Required maintenance is performed.

12. Should any warranty claim be made, and service attended to by the Supplier or its authorized service agent, and the fault is due to a cause expressly excluded from this warranty above; the Supplier reserves the right to charge service fee for any work carried out.

13. This warranty is in addition to the rights conferred upon customers by the Australian Consumer Law (ACL) and the Consumer Guarantees Act 1993 (CGA) in New Zealand.

14. Our goods and services come with guarantees that cannot be excluded under the Australian Consumer Law (ACL) and the Consumer Guarantees Act 1993 (CGA) in New Zealand. For major failures with the service, you are entitled to the following remedies:

15. Refund Policy:

Our goods and services come with guarantees that cannot be excluded under the Australian Consumer Law (ACL) and the Consumer Guarantees Act 1993 (CGA) in New Zealand. For major failures with the goods, you are entitled to a refund. If a failure with the goods does not amount to a major failure, you are entitled to have the failure rectified in a reasonable time. If this is not done, you are entitled to a refund for the goods. While our company acknowledges its responsibility for addressing any issues with the quality of our products, we recommend that customers contact the place of purchase for inquiries related to returns and refunds. We are committed to assist and cooperating with our distributors or retailers to resolve any issues customers may encounter with our products.

TAPWARE & ACCESSORIES CARE AND CLEANING INSTRUCTIONS

Under no circumstances should you install tapware using acetone silicones.

1. Never use harsh detergents or abrasive cleaners, as these will scratch the surface. This includes organic harsh chemicals such as citrus.
2. Use of wax-based furniture cream should be avoided as this can result in a build-up of deposits, which could detract from the appearance.
3. All products should always be cleaned with care using a soft dry micro fibric cloth or a soft cloth with warm soapy water for a lifetime of use.
4. Individual products may be subject to additional or specific care and cleaning instructions. Please refer to documentation accompanying those products.

TERMS AND CONDITIONS

1. DEFINITIONS

ACL refers to the Australian Consumer Law as outlined in the Competition and Consumer Act 2010 (Cth) and its associated REGulations, as amended from time to time, applicable within Australia. CGA refers to the Consumer Guarantees Act 1993 and its associated REGulations, as amended from time to time, applicable within New Zealand.

Consumer is defined according to both the ACL and CGA, and in determining if the Customer is a consumer, the determination is made based on the Customer's status under the Agreement according to the applicable law.

Customer means the person, jointly and severally if more than one, acquiring goods or services from the Supplier.

Goods means goods supplied by the Supplier to the Customer.

GST refers to the Goods and Services Tax as defined in A New Tax System (Goods and Services Tax) Act 1999 (Cth) for Australia and the Goods and Services Tax Act 1985 for New Zealand, and their associated REGulations as amended.

Order means every order placed by the Customer for the purchase of goods or services from the Supplier.

PPSA refers to the Personal Property Securities Act 2009 (Cth) for Aus-

tralia and the Personal Property Securities Act 1999 for New Zealand, and their associated REGulations as amended.

Services means services supplied by the Supplier to the Customer. Supplier refers to Nero Bathrooms International Pty Ltd trading as Nero Tapware ABN 57 148 833 989 or its REGistered equivalent in New Zealand.

Terms refers to these Terms and Conditions of Trade, as applicable in Australia and New Zealand, incorporating any necessary modifications or supplements to comply with the laws and commercial practices of each country.

2. GOODS

The Supplier may modify, add, or remove goods in its product range without notice. This includes changes to the country of origin, materials, dimensions, and colors.

3. QUOTATION

Quotations provided by the Supplier are valid for 30 days, represent an invitation to treat, and are only valid if in writing. They may include additional terms that supersede these Terms in case of inconsistencies.

4. ORDERS

Orders placed by the Customer constitute an offer, which the Supplier may accept at its discretion. Acceptance results in a legally binding contract based on these Terms and any additional terms in the quotation.

5. PRICING

Prices are exclusive of GST and other applicable taxes or duties unless stated otherwise. A handling and delivery charge may apply to orders below a certain value.

6. PAYMENT

Payment terms include full payment within 30 days from the invoice date unless otherwise agreed. The Supplier may require payment upon delivery or a non-refundable deposit for custom orders.

7. PAYMENT DEFAULT

Default in payment allows the Supplier to suspend credit, charge interest, recover costs related to enforcement or goods recovery, and cease or suspend further supply.

8. PERSONAL PROPERTY SECURITIES ACT

Terms related to the PPSA establish a security interest in the goods supplied and require customer actions to ensure a valid, REGistrable security interest.

9. RISK AND INSURANCE

Risk and insurance responsibility transfer to the Customer upon delivery or collection of goods. The Customer is responsible for obtaining necessary licenses or permits.

10. PERFORMANCE OF AGREEMENT

Delivery dates are estimates only. The Supplier endeavours to meet these estimates but is not liable for any delivery delays.

11. DELIVERY

The Supplier arranges delivery, with costs borne by the Customer.

Part deliveries are permissible, and the Customer is responsible for inspecting goods upon delivery.

12. RETURNS

Returns due to change of Mind are at the Supplier's discretion. Custom-made or altered goods are non-returnable. A restocking fee may apply.

13. LIABILITY

The Terms exclude implied terms or warranties beyond those explicitly stated or provided by law, particularly under the ACL and CGA, where applicable.

14. CANCELLATION

The Supplier may cancel orders if unable to deliver or provide services. Customer cancellation or suspension of orders is not binding once accepted.

15. SHORTAGES AND EXCHANGES

Claims for shortages, damages, or non-compliance must be made within 14 days. The Supplier's liability is limited to replacement, refund, or repair of the goods.

16. FORCE MAJEURE

The Supplier is not liable for failure to perform due to events beyond its control, including industrial disputes, accidents, and import or export restrictions.

17. MISCELLANEOUS

The laws of Victoria, Australia, and New Zealand govern these Terms, with non-exclusive jurisdiction of their courts. A waiver of any Term does not imply a waiver of other rights.

This comprehensive modification and supplement ensure the Terms and Conditions are applicable and enforceable in both Australia and New Zealand, accommodating the legal and commercial practices of both countries.

Nero

This warranty policy is issued by Nero Tapware, with its Head Office located at 11-13 Buontempo Road, Carrum Downs, Victoria, Australia.

For inquiries, Nero's contact details are as follows

Australia:

Nero Bathrooms International Pty Ltd (ABN 57 148 833 989)
11-13 Buontempo Road, Carrum Downs VIC 3201
Phone: 03 8786 3170
Email: support@nerotapware.com.au

New Zealand:

Nero Tapware Limited
Westfield Newmarket
9 Morrow Street, Newmarket Auckland 1023
Phone: 09 870 5549
Email: support@nerotapware.co.nz

Nero

Please note:

Nero Tapware reserves the right to modify specifications shown, or delete products from their range without prior notification.